

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 2544
(To be answered on the 2nd August 2018)**

MOBILE/INTERNET FACILITY TO AIR PASSENGERS

**2544. SHRI K. PARASURAMAN
SHRI NAGAR RODMAL**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Government proposes to issue guidelines for using mobile and internet services in flights for the convenience of air travellers;**
- (b) if so, whether the Government proposes to charge extra on this account and if so, the details thereof;**
- (c) the fresh initiatives taken or proposed to be taken by the Government to implement the Telecom Regulatory Authority of India's recommendations (TRAI) that flyers would be able to use the internet to check emails, send and receive messages on social networking sites;**
- (d) whether Air India has taken a decision to offer laptops to Air India's business class passengers only when the in-built video screens are not working or as an additional perk for the travellers; and**
- (e) if so, the details thereof?**

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

(a) to (c) The Government has decided to provide in-flight connectivity for calling and internet facilities. The implementation through licenced service providers requires necessary approvals from Department of Telecommunication and other Govt. agencies. The same is under consideration of Department of Telecommunication.

(d) & (e) Air India has initiated a process for leasing of I-pads/tablets for premium travellers for use when In-flight entertainment becomes unserviceable.
