

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO. 2472
TO BE ANSWERED ON 1ST AUGUST, 2018**

BSNL SERVICES IN SINDHUDURG REGION

2472. SHRI VINAYAK BHAURAO RAUT:

Will the Minister of COMMUNICATIONS pleased to state:

- (a) whether the Government is aware that BSNL service is deteriorating day by day and there are several issues relating to BSNL service in Sindhudurg, Maharashtra including malfunctioning/collapse of landline, mobile and internet services;
- (b) if so, the details thereof including average number of landline connections which remained out of order daily in Sindhudurg and the reasons therefor;
- (c) whether the Government has received any complaints/representations from the MPs regarding poor BSNL service in the said area and if so, the details thereof and the issues raised therein;
- (d) the action taken or being taken by the Government in this regard;
- (e) whether due to widening of Mumbai-Goa highway optical fibre cables are being damaged and if so, the details thereof; and
- (f) whether patrolling party presently deployed in a stretch of 100 Km is adequate to detect and repair the damaged cables quickly in the aforesaid area and if so, the details thereof and if not, the alternative arrangements made by the Government therefor?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) & (b) Services of Bharat Sanchar Nigam Limited (BSNL) in Sindhudurg district of Maharashtra are affected due to Mumbai Goa Highway road widening work. It has also become difficult to attend the faults due to heavy rain since first week of June, affecting approximately 650 landline and broadband connections daily.

(c) & (d) Hon'ble Member of Parliament (MP) had enquired from BSNL officials about the affected sections of Landline/Mobile services. He was informed that the services were affected due to Mumbai-Goa highway road widening work, which has caused damage to the underground copper and optical fibre cables. This has led to high

incidences of faults. In order to address the issue, BSNL has deployed additional workforce to safeguard its underground cables along Mumbai - Goa Highway.

(e) Optical Fibre Cables have been damaged in the Kudal, Kankavali, Malvan, Devgad and Vaibhavwadi talukas which is causing frequent interruption in telecom services of BSNL.

(f) As per normal practice of one route party per 150 km stretch, BSNL has deployed one route party per 100 km due to ongoing road widening works on Mumbai - Goa Highway. Further, other section route parties are also being used to restore the faults quickly as needed.
