

GOVERNMENT OF INDIA  
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY  
**LOK SABHA**  
**UNSTARRED QUESTION NO 2362**  
TO BE ANSWERED ON 01.08.2018

**UMANG APP**

**2362 SHRIMATI ANJU BALA:**  
**SHRI RATTAN LAL KATARIA:**  
**SHRI TEJ PRATAP SINGH YADAV:**

Will the Minister of ELECTRONICS AND INFORMATION TECHNOLOGY be pleased to state:

- (a) whether the Government has launched UMANG App which provides single unified platform to major Government departments for mobile enablement of their services and if so, the details thereof;
- (b) whether there is an urgent need for providing digital services of Government schemes to rural areas and if so, the details thereof;
- (c) whether the Government is planning to add more applications to reach a tally of 1200 apps by March 2019 and if so, the details thereof;
- (d) the total number of users of UMANG App along with the State-wise details thereof including that of Haryana; and
- (e) whether the Government is taking any steps to increase the number of users of this App and if so, the details thereof?

**ANSWER**

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY  
(SHRI S.S. AHLUWALIA)

(a): Yes, Sir. Government has launched UMANG app which is an initiative to build a common, unified platform and common mobile app to facilitate single point access to major Government services through mobile.

UMANG was dedicated to the nation by Hon'ble Prime Minister, on 23rd November 2017.

(b): Yes, Sir. There is a need for providing digital services of Government schemes to rural areas. Various services beneficial for rural areas are on-boarded on UMANG. These include services for Crop Insurance, Soil Health Card, Agmarknet, Kisan Suvidha, Buyer Seller, M4agriNEI & AKPS. However, the services available on UMANG are equally accessible by citizens of both rural as well as urban areas and there is no classification of services on UMANG app based on rural or urban areas.

(c): Yes, Sir. The Government is planning to add more services from various State/UT Governments, Central Government departments. Currently, 264 services of 61 applications of various central government departments and 13 States/UTs have been on-boarded. Many services are in pipeline for integration and many more services are in the discussion with various departments for getting approvals to get integrated with UMANG.

(d): Total Number of Users registered on UMANG is **68,25,170** as on 14th July 2018. The state/UT wise break-up is given at Annexure.

(e): Yes, Sir. Government intends to promote usage of UMANG through FM Radio Campaigns, Social Media, Educating Users about UMANG through Digital Literacy programs (PMGDISHA) and also by providing information on UMANG through Partner Departments.

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**Annexure**

<b>State Wise segregation of Users of UMANG App</b>		
<b>S.No</b>	<b>State</b>	<b>No. of Users</b>
1	Maharashtra	557685
2	Uttar Pradesh	455862
3	Karnataka	287964
4	Gujarat	278995
5	Tamil Nadu	263615
6	Rajasthan	185681
7	Bihar	174304
7	Andhra Pradesh	172921
9	West Bengal	166853
10	Telangana	162764
11	Madhya Pradesh	156903
12	Haryana	151562
13	Odisha	112691
14	Punjab	96113
15	Kerala	79365
16	Uttarakhand	67228
17	Jharkhand	65980
18	Chhattisgarh	52844
19	Himachal Pradesh	43925
20	Assam	38398
21	Jammu & Kashmir	13697
22	Goa	8676
23	Tripura	5400
25	Manipur	3803
26	Sikkim	1599
27	Meghalaya	1515
28	Arunachal Pradesh	1471
29	Nagaland	1099
30	Mizoram	551
<b>Total</b>		<b>3609464 *</b>
<b>UT Wise segregation of Users of UMANG App</b>		

<b>S.No</b>	<b>UT</b>	<b>No. of Users</b>
1	Delhi	197031
2	Chandigarh	16884
3	Puducherry	5938
4	Dadra & Nagar Haveli	3166
5	Daman & Diu	1626
6	Andaman & Nicobar Islands	1347
7	Lakshadweep	84
<b>Total</b>		<b>226076 *</b>

\* The data provided is for the registered users who have given their demographic details. However, the registered users who have not provided their demographic data are **2989630**.

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