

**GOVERNMENT OF INDIA
MINISTRY OF LABOUR AND EMPLOYMENT**

LOK SABHA

**UNSTARRED QUESTION NO. 2022
TO BE ANSWERED ON 30.07.2018**

DOWNGRADING OF SRO OF ESIC

2022. SHRI N.K. PREMACHANDRAN:

Will the Minister of LABOUR AND EMPLOYMENT be pleased to state:

- (a) whether the Government proposes to downgrade the Sub Regional Offices(SROs) of ESIC and if so, the details thereof and the SRO's proposed for downgrading along with the reasons for such downgrading;**
- (b) whether the Government proposes to centralise the administrative function of ESIC and if so, the details thereof and the reasons therefor;**
- (c) the alternate arrangement made/ proposed to be made by the Government for discharging the functions of the proposed downgraded SROs;**
- (d) whether the Government proposes to curtail the easy accessibility of employees and employers to ESIC and if so, the details thereof and the reasons therefor; and**
- (e) whether the Government proposes to provide better services to the insured persons and if so, the details thereof along with the action taken to avoid the administrative delay in taking decisions on their claim including introduction of a system in this regard?**

ANSWER

**MINISTER OF STATE (IC) FOR LABOUR AND EMPLOYMENT
(SHRI SANTOSH KUMAR GANGWAR)**

(a): Government has not received any proposal from ESIC for downgrading the SROs of ESIC.

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(b): No, Madam.

(c): Does not apply in view of (b) above.

(d): No, Madam.

(e): Cash Benefit is disbursed to the ESI Beneficiaries as provided under Regulation 52 of the ESI (General) Regulations 1950. In addition the disposal of the benefit claims is also monitored at appropriate levels for disposal at the earliest. ESI Corporation in its 174th meeting held on 29.05.2018 has approved the setting up ESIC Dispensary-cum-Branch Office (DCBOs) in every district irrespective of whether a district has been partially or fully implemented. The Dispensary and Branch office will be housed in the same premises for the convenience of the Insured Persons. The DCBO will provide primary medical care, referrals for in-patient treatment, scrutiny of bills, distribution of drugs in the district, payment of cash benefit, survey work for coverage in the district and provide IT help desk and facilitation service to Insured Persons.
