

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 1798
TO BE ANSWERED ON 27th JULY, 2018**

CGHS DISPENSARIES

**1798. SHRIMATI ANJU BALA:
SHRI TEJ PRATAP SINGH YADAV:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the details of posts of doctors and paramedical staff lying vacant in CGHS, State-wise;
- (b) details of complaints received against doctors of CGHSD and action taken thereon during the last three years, State/ UT-wise;
- (c) the details of CGHS dispensaries lying non-functional, State/UT-wise including Delhi;
- (d) whether the Government has prepared the panel of Doctors/staff for the newly constructed dispensaries and if so, the details thereof; and
- (e) whether the Government has received any proposal to cover Varanasi under CGHS and if so, the Government's reaction thereto?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SMT. ANUPRIYA PATEL)**

(a): The details of posts of doctors and paramedical staff lying vacant in CGHS are at Annexure-I and Annexure-II respectively.

(b): The details of complaints received against doctors of CGHS Dispensary and action taken thereon during the last three years is at Annexure-III.

(c): **Delhi –**

East Patel Nagar and Daryaganj are merged with nearby CGHS Wellness Centre temporarily.

Kidwai Nagar and Nouroji Nagar - Temporary non-functional due to redevelopment of the areas.

Jammu –

One postal dispensary taken over by CGHS – shall be started after relocation of premises.

(d): No separate panels are prepared. Doctors and Staff are posted as per requirement from existing resources.

(e): Yes; the Government has decided to open a new CGHS Wellness Centre in Varanasi.

STATEMENT SHOWING DETAILS OF VACANT POSTS IN R/O MEDICAL OFFICERS IN CGHS CITIES

Sl. No.	CGHS City	Sanctioned Posts	Vacant Posts
1	Ahmedabad	28	14
2	Allahabad	38	18
3	Bangalore	56	2
4	Bhopal	6	1
5	Indore	2	1
6	Chandigarh	7	0
7	Chennai	69	13
8	Puducherry	2	0
9	Delhi	907	207
10	Hyderabad	110	16
11	Vishakhapatnam	2	0
12	Jaipur	41	2
13	Kanpur	57	24
14	Kolkata	91	7
15	Lucknow	61	12
16	Meerut	28	5
17	Mumbai	115	26
18	Nagpur	54	9
19	Patna	31	2
20	Pune	47	2
21	Bhubaneswar	8	0
22	Ranchi	9	0
23	Dehradun	7	0
24	Guwahati	16	7
25	Jabalpur	23	13
26	Shillong	8	4
27	Trivandrum	13	0
28	Jammu	4	2
29	Shimla	2	0
30	Agartala	2	1
31	Imphal	2	1
32	Kohima	1	0
33	Gandhinagar	2	0
34	Gangtok	1	0
35	Aizwal	1	1
36	Raipur	2	1
37	Panaji	1	0
	Total	1854	396

**STATEMENT SHOWING DETAILS OF VACANT POSTS IN R/O PARAMEDICAL
STAFF IN CGHS CITIES**

Sl. No.	CGHS City	Sanctioned Posts	Vacant Posts
1	Ahemdabad	82	05
2	Allahabad	71	27
3	Bangalore	113	29
4	Bhopal	18	02
5	Bhubaneswar	24	14
6	Chandigarh	06	01
7	Chennai	149	61
8	Dehradun	12	10
9	Delhi	1346	518
10	Guwahati	36	06
11	Hyderabad + Visakhapatnam	162	87
12	Jaipur	88	04
13	Jammu	09	09
14	Jabalpur	38	06
15	Kanpur	105	53
16	Kolkata	177	64
17	Lucknow	108	31
18	Meerut	68	22
19	Mumbai	292	40
20	Nagpur	105	29
21	Patna	62	30
22	Pune	99	05
23	Ranchi	20	02
24	Shillong	17	09
25	Trivendrum	28	10
26	Gandhinagar	03	00
27	Indore	03	00
28	Shimla	03	02
29	Puducherry	03	01
30	Aizwal	02	00
31	Gangtok	02	00
32	Kohima	02	00
33	Panaji	02	02
34	Raipur	03	01
35	Agartala	03	03
36	Imphal	03	02
Total		3264	1085

STATEMENT SHOWING DETAILS OF COMPLAINTS RECEIVED AGAINST DOCTORS OF CGHS DISPENSARY AND ACTION TAKEN THEREON DURING THE LAST THREE YEARS

STATE	CGHS CITY	AGAINST	ALLEGATIONS	ACTION TAKEN
Bihar	Patna	CGHS Doctors in general	For not providing treatment and medicines to beneficiaries	Medicines of same salt were issued.
		Dr. Anju Kumari	Misbehaviour	Instructions have been issued to be polite.
		Dr. Namrata Kumari, CMO Dr. Vibha Sinha, CMO (NFSG), Dr. Sanjay Kumar Sinha, CMO (NFSG)	Corruption	Disciplinary proceedings initiated.
Gujarat	Ahmedabad	Dr. Jayesh Mehta	Misbehavior	Advised to be polite.
Jharkhand	Ranchi	Two Senior Doctors	For transferring of doctors	Resolved
Karnataka	Bangalore	Dr. Maruthi Ramana, CMO (I/c)	Refusal to see patient	Resolved
		Dr. Nandish	Harsh behavior	Resolved
Madhya Pradesh	Bhopal	Dr. S.D.Sen, A contractual MO	Issue of medicines	Matter was resolved.
		Dr. Alok Mishra, CMO (I/c)	Prescribing and issue of medicine	Resolved
	Jabalpur	Dr. Meena Dubey, CMO (NFSG)	For prescribing 30 tab of Vidalglyptin instead of demand of 120 tab by patient	Resolved.

		Dr. Meena Dubey	Misbehaviour	Not found correct.
		Dr. Pramod Pandey	Less quantity of medicine was issued	Resolved
		Dr. Dhvani Manvatkar, MO	(Irresponsible behaviour, senior citizen compelled to stand in long queue)	Resolved.
		Dr. Praveen Bellwalkar, MO	(Non issue of medicine)	Resolved
Maharashtra	Mumbai	Dr. Shivchand Naik, MO,	refused to give injection to female patient as sister was not there	Not found correct.
		Dr. Savale, CMO(NFSG),	replied rudely on phone	Resolved
		Dr. Misal, CMO(NGSG)	Rude behaviour, comes late	Not found correct.
		Dr. Chandola	Tab. Tamdura was given instead of Tab. Afdura.	Explanation- Substitution permitted with same salt.
	Pune	Dr. N.S. Sayalwar & Dr. R.K. More	Leaving dispensary premises within working hours keeping patients & Sr. Citizens waiting.	Both doctors were instructed not to repeat same in future
		Dr. N.S. Sayalwar	Non-issue of one day medical certificate & misbehaviour	Resolved.
		Dr. V. Kaushik	Non issue of reference memo	Resolved.
Uttrakhand	Dehradun	Dr. Janki Jangpangi,	Rude behaviour	Action initiated.

		CMO(SAG)		
	Kanpur	Dr.Pankaj Sehti,CMO(SAG)& Dr. Rekha Kumr, SMO	Bad behaviour	Resolved.
		Dr. S.M. Shula, CMO(SAG)	Taking money from Regency Hospital	Inquiry committee constituted.
		Dr. Neha Agarwal, SMO	Bad behaviour	Advisory issued for better behaviour
		Dr. Hari Singh, CMO(NFSG)	Private Practice	Inquiry committee constituted.
	Lucknow	Dr. Pangtey	Irresponsible and non-competence of doctors	Resolved.
West Bengal	Kolkatta	Dr. A.G. Das, Consultant gynecologist	Private Practice	Disciplinary action has been initiated
		CMO Incharge-WC no 1	Rude behaviour	Resolved.
		Dr. P. K. Saha	For referring to wrong department	Resolved.
Chandigarh(U.T)	Chandigarh	Dr. Rajneesh Singhal, CMO	Misbehaviour	Resolved.
		Dr. Rajneesh Singhal, CMO	Misbehaviour	Resolved.
	Chandigarh	Dr. Rajneesh Singhal, CMO	Misbehaviour	Resolved.
		Dr. Kanwaljeet Singh(Contractual Doctor)	Non issue of medicines	Resolved.
		Dr. Rajneesh Singhal, CMO	Non issue of medicines/misbehaviour	Resolved.
		Dr. Rajneesh Singhal, CMO	Non issue of medicines/misbehaviour	Resolved.
		Dr. Sunita Chaudhary,	Non issue of registration no. due to	Resolved.

		CMO(NFSG)	rush in the WC	
Delhi/NCR		Dr. Pramod Kumar (Contractual Doctor	Misbehavior, and non issue of medicines	Resolved.
		CMO I/C	Mis Management of WC	Resolved.
		Dr. K S Rana	Not attending her mother properly.	Resolved.
		Dr. Nirmala Rani	Misbehaviour with the Patients.	Resolved.
		Dr. Promilla Chakravarthy	Rude behavior with beneficiaries	Resolved.
		Dr. Neena Ahuja	Refusal to issue medicines to a beneficiary	Resolved.
		Dr. Cassia Marandi	Refusal to issue medicines demanded by beneficiary	Resolved.
		Dr. Vandana Chakravarthy	Refusal to issue medicines.	Resolved.
		CMO I/c Tri Nagar	Misbehavior	Resolved.
Delhi/NCR		CMO I/c Janakpur – 1 Ayurvedic	Misbehavior	Resolved.
		CMO I/c Paschim Vihar	Misbehavior	Resolved.
		Dr. Ashok Khurana	Rude behavior	Resolved.
		Dr. Sudama Jeswani	Unnecessary harassment	Resolved.
		Dr. G. S. Bains	Misbehavior	Resolved.