

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.1163  
TO BE ANSWERED ON 25.07.2018**

**E-CATERING SERVICES**

**1163. SHRIMATI RITA TARAI:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) the details of revenue earned through e-catering services during the last four years, zone-wise;**
- (b) the details of existing catering service providers along with the details of subsidies provided/expenditure incurred in relation to e-catering;**
- (c) whether the Railways intends to expand the e-catering services in the country and include more Indian brands; and**
- (d) if so, the details thereof and if not, the reasons therefor?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

**(a) to (d) : A Statement is laid on the Table of the House.**

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF UNSTARRED QUESTION NO. 1163 BY SHRIMATI RITA TARA TO BE ANSWERED IN LOK SABHA ON 25.07.2018 REGARDING E-CATERING SERVICES**

**(a): The revenue earned by Indian Railway Catering Corporation (IRCTC) Zone wise through e-catering during the last four financial years are as follows:-**

<b>Zone (IRCTC)</b>	<b>2014-15</b>	<b>2015-16</b>	<b>2016-17</b>	<b>2017-18</b>
<b>North Zone</b>	₹. 6,116/-	₹. 4,53,264/-	₹. 36,61,893/-	₹. 38,50,376/-
<b>East Zone</b>	₹. 650/-	₹. 1,63,410/-	₹. 13,52,583/-	₹. 22,96,565/-
<b>South Zone</b>	₹. 1,656/-	₹. 1,96,496/-	₹. 10,78,660/-	₹. 18,63,004/-
<b>South Central Zone</b>	₹. 2,255/-	₹. 3,52,214/-	₹. 26,53,481/-	₹. 32,91,965/-
<b>West Zone</b>	₹. 2,578/-	₹. 3,18,479/-	₹. 51,32,741/-	₹.69,86,186/-

**(b): The details of the existing catering service providers consisting of 136 Active Vendors and 12 Aggregators are as given below.**

<b>LIST OF ACTIVE VENDORS</b>	
<b>1</b>	<b>A B SAWANT AND BROS</b>
<b>2</b>	<b>A J S CATERERS</b>
<b>3</b>	<b>A K NAZER MOOSA</b>
<b>4</b>	<b>A S SALES CORPORATION</b>
<b>5</b>	<b>AAR KAY VAISHNO DHABA</b>
<b>6</b>	<b>AASTIK HOTELS PRIVATE LIMITED</b>
<b>7</b>	<b>AATISH ENTERPRISES</b>

<b>8</b>	<b>ACUMEN INFRASTRUCTURE P.LTD ( CRYSTAL PALACE)</b>
<b>9</b>	<b>ADYAR ANANDA BHAVAN</b>
<b>10</b>	<b>AJWA CATERING</b>
<b>11</b>	<b>ALOK KUMAR GHOSE CATERING PVT LTD</b>
<b>12</b>	<b>AMAN CATERER</b>

<b>13</b>	<b>AMRUT HOSPITALITY SERVICES LLP</b>
<b>14</b>	<b>ANAND RESTAURANT</b>
<b>15</b>	<b>ANNAPURNA VAISHNAV BHOJNALAYA</b>
<b>16</b>	<b>ARENCO CATERING</b>
<b>17</b>	<b>ARYA BHAVAN HOTEL SOUTHERN GRAND</b>
<b>18</b>	<b>ASHIK FAMILY PARADISE</b>
<b>19</b>	<b>AVALA MURTHY</b>
<b>20</b>	<b>BABU CATERERS</b>
<b>21</b>	<b>BALLA SPICE TOUCH</b>
<b>22</b>	<b>BRINDAVANS ICE AND SPICE</b>
<b>23</b>	<b>BTW INDIA PVT LTD</b>
<b>24</b>	<b>CAFE KUDUMBASHREE</b>
<b>25</b>	<b>COMESUM RESTAURANT PVT. LTD</b>
<b>26</b>	<b>DALMA COMFORTS AND ENTERTAINMENT COMPANY PVT LTD</b>
<b>27</b>	<b>DEEP JYOTI</b>
<b>28</b>	<b>DEEPAK AND CO</b>
<b>29</b>	<b>DEEPLAXMI CATERERS</b>
<b>30</b>	<b>FARHAN ENTERPRISES AND CATERERS</b>
<b>31</b>	<b>FOOD ON CALL</b>
<b>32</b>	<b>FRESH YES</b>
<b>33</b>	<b>GUPTAJI CHAATWALA</b>
<b>34</b>	<b>HALDIRAM MARKETING PVT LTD</b>
<b>35</b>	<b>HARISH HOSPITALITY</b>
<b>36</b>	<b>HOT BOX</b>
<b>37</b>	<b>HOTEL ARYAN</b>
<b>38</b>	<b>HOTEL BHIMAS</b>
<b>39</b>	<b>HOTEL DHARAMRAJ</b>
<b>40</b>	<b>HOTEL EDEN ROC</b>
<b>41</b>	<b>HOTEL GOLDEN SWAN</b>
<b>42</b>	<b>HOTEL GUPTAJI</b>
<b>43</b>	<b>HOTEL HARDEO PVT LTD</b>
<b>44</b>	<b>HOTEL KOSALA</b>
<b>45</b>	<b>HOTEL MEERA GREEN CHILLI AND RESTAURANT</b>

<b>46</b>	<b>HOTEL NELLAI SARAVANA BHAVA</b>
<b>47</b>	<b>HOTEL RANJEET</b>
<b>48</b>	<b>HOTEL SANDARSHINI</b>
<b>49</b>	<b>HOTEL SARAVANABHAVAN</b>
<b>50</b>	<b>HOTEL SHIKHA</b>

<b>51</b>	<b>HOTEL SREE ANANDHA BHAVAN</b>
<b>52</b>	<b>HOTEL TILAK</b>
<b>53</b>	<b>JAI JAGANNATH RESTAURANT</b>
<b>54</b>	<b>JAI SIYA RAM KISHORI BHOJANALYA</b>
<b>55</b>	<b>JAY VIJAY RESTAURANT</b>
<b>56</b>	<b>KANHAI FOODS PVT LTD</b>
<b>57</b>	<b>KATRA MATA VAISHNODEVI HOTELS AND RESTAURANTS P LTD</b>
<b>58</b>	<b>KMA CATERERS</b>
<b>59</b>	<b>KRISHNA ENTERPRISES</b>
<b>60</b>	<b>KRISHNUM RESTAURANT</b>
<b>61</b>	<b>KVR FOODS SERVICE</b>
<b>62</b>	<b>LITTLE SISTER</b>
<b>63</b>	<b>LOK SANCHALIT SADHAN KENDRA RATNAGIRI</b>
<b>64</b>	<b>M/S.JAI BHAVANI HOTEL</b>
<b>65</b>	<b>M/S.MANASA HOTEL AND CATERING</b>
<b>66</b>	<b>MADHURAM CAFE</b>
<b>67</b>	<b>MADRAS BAKERY</b>
<b>68</b>	<b>MADRAS COFFEE HOUSE</b>
<b>69</b>	<b>MAHER LOKSANCHALIT SADHAN KENDRA SAWANTWADI</b>
<b>70</b>	<b>MANOHAR FOODS</b>
<b>71</b>	<b>MIRCHI FOOD MALL</b>
<b>72</b>	<b>MIZAZ E BHOPAL</b>
<b>73</b>	<b>MURUGAN IDLI SHOP</b>
<b>74</b>	<b>MUSKAN CATERS AND SUPPLIERS</b>
<b>75</b>	<b>NAIVEDHYAM RESTAURANT</b>
<b>76</b>	<b>NAMAN FOOD CENTRE</b>
<b>77</b>	<b>NAVIVAN AND SONS ENTERPRISES</b>
<b>78</b>	<b>NIKI RESORTS PVT LTD</b>
<b>79</b>	<b>OM SHANTI ENTERPRISES</b>
<b>80</b>	<b>ONLY ALI BABA</b>
<b>81</b>	<b>P K SHEFI</b>
<b>82</b>	<b>P N RAMEES ALI</b>

<b>83</b>	<b>P SIVA PRASAD</b>
<b>84</b>	<b>PANDITS</b>
<b>85</b>	<b>PORWALS</b>
<b>86</b>	<b>PREM CATERERS PVT LTD</b>
<b>87</b>	<b>R AND K ASSOCIATES</b>

<b>88</b>	<b>R K FOOD PRODUCTS</b>
<b>89</b>	<b>R S ENTERPRISES</b>
<b>90</b>	<b>RADHE O RADHE</b>
<b>91</b>	<b>RAJADHANI HOTELS PVT LTD</b>
<b>92</b>	<b>RAMEN DEKA</b>
<b>93</b>	<b>RAMYAS HOTELS PRIVATE LIMITED</b>
<b>94</b>	<b>RASOI VEG THALI</b>
<b>95</b>	<b>RENUKA ENTERPRISES</b>
<b>96</b>	<b>RIVER VIEW HOTEL</b>
<b>97</b>	<b>RJ'S HOME KITCHEN</b>
<b>98</b>	<b>RMD HOTEL AND RESORTS PVT LTD</b>
<b>99</b>	<b>ROMYS DINE</b>
<b>100</b>	<b>S MOHANLAL AGARWAL</b>
<b>101</b>	<b>SAGAR VEG RESTAURANT</b>
<b>102</b>	<b>SAI AAHAR</b>
<b>103</b>	<b>SAI BALAJI FOOD CORPORATION</b>
<b>104</b>	<b>SAI BALAJI FOOD CORPORATION</b>
<b>105</b>	<b>SAI BALAJI FOOD CORPORATION</b>
<b>106</b>	<b>SAI KADAM ENTERPRISES</b>
<b>107</b>	<b>SAMARTH DINING HALL</b>
<b>108</b>	<b>SANSKAR MAHILA MANDAL</b>
<b>109</b>	<b>SANTUSHTI RESTAURANT</b>
<b>110</b>	<b>SHAHEED ENTERPRISES</b>
<b>111</b>	<b>SHARMA FOODS</b>
<b>112</b>	<b>SHIV GOPAL SATYENDRA NATH PANDEY</b>
<b>113</b>	<b>SHREE GANESH BHANDAR</b>
<b>114</b>	<b>SHREE MAHALAXMI SWAYAM SAHAYATA BACHAT GAT</b>
<b>115</b>	<b>SHRI GURU KRIPA CATERS AND ENTERPRISES</b>
<b>116</b>	<b>SHRI NIVAS</b>
<b>117</b>	<b>SMRUTI ENTERPRISES</b>
<b>118</b>	<b>SPICE IT UP</b>
<b>119</b>	<b>SREE ARYAS HOTEL</b>
<b>120</b>	<b>SRI RAGHAVENDRA CATERERS PRIVATE LIMITED</b>

<b>121</b>	<b>SRI VANI SHG</b>
<b>122</b>	<b>SRI VISHNU VILAS</b>
<b>123</b>	<b>SUNIL ENTERPRISES</b>
<b>124</b>	<b>SWAGATH BAR AND RESTAURANT</b>
<b>125</b>	<b>TASTE OF BHAGWATI</b>

<b>126</b>	<b>THE BANYAN TREE MULTICUISINE</b>
<b>127</b>	<b>THE GRAND BHAGWATI</b>
<b>128</b>	<b>TIPSY TOPSY</b>
<b>129</b>	<b>TIRUPATI ASSOCIATES</b>
<b>130</b>	<b>TORAL DINING HALL</b>
<b>131</b>	<b>TRAVEL FOOD SERVICES</b>
<b>132</b>	<b>TULSI CATTERS</b>
<b>133</b>	<b>V2 THE FOOD PARADISE</b>
<b>134</b>	<b>VASANTHAM CATERERS</b>
<b>135</b>	<b>VRINDAWAN ENTERPRISES</b>
<b>136</b>	<b>YASH INN AND RESORTS PVT LTD</b>

	<b>LIST OF AGGREGATORS</b>
<b>1</b>	<b>FOOD PANDA</b>
<b>2</b>	<b>RAIL RESTRO</b>
<b>3</b>	<b>RELFOOD</b>
<b>4</b>	<b>DEWSIS</b>
<b>5</b>	<b>YATRIBHOJAN</b>
<b>6</b>	<b>ZOOP</b>
<b>7</b>	<b>TRAVOFOOD</b>
<b>8</b>	<b>GARG RAJDHANI ONLINE FOOD</b>
<b>9</b>	<b>RAIL DARBAR TRAVEL SERVICES PVT. LTD.</b>
<b>10</b>	<b>BALAJI FOOD &amp; BEVERAGES</b>
<b>11</b>	<b>COMESUM</b>
<b>12</b>	<b>MERA FOOD CHOICE</b>

**No subsidies have been paid in relation to E-Catering and also no expenses incurred in relation to vendor empanelment. However, an expenditure of (i) ₹. 2,30,994/- was incurred during the year 2014-15 (ii) ₹.129,62,930/- during the year 2015-16, (iii) ₹. 289,16,273/- during**

**the year 2016-17 and (iv) ₹. 390,91,703/- during the year 2017-18 in relation to E-Catering by Indian Railway Catering Corporation (IRCTC).**

**(c) and (d): Yes, Madam. 08 Indian brands viz., (i) Paradise Biryani (ii) Khan Chacha (iii) Karim's (iv) Nazeer Foods (v) Sarvana Bhawan (vi) Sagar Ratna (vii) Bikanerwala (viii) Amul intended to be included in the E-Catering project by Indian Railway Catering Corporation (IRCTC).**

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