

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.919  
TO BE ANSWERED ON 07.02.2018**

**THEFT OF LUGGAGE OF PASSENGERS**

**† 919. SHRI NAGAR RODMAL:  
SHRI JANARDAN MISHRA:  
SHRI OM PRAKASH YADAV:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether there is any provision in the rules for the Railways to compensate for luggage of passengers in case of robbery, dacoity or theft in general coaches;**
- (b) if so, the time by which the said provision is likely to be enforced;**
- (c) whether the said decision has been taken as per the order of National Consumer Disputes Redressal Commission; and**
- (d) if so, the details in this regard?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

**(a): No, Madam.**

**(b) to (d): Do not arise.**

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