

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 838
TO BE ANSWERED ON 07.02.2018**

CAG REPORT ON BIO-TOILETS

**838. SHRI GAURAV GOGOI:
SHRI JYOTIRADITYA M. SCINDIA:**

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Comptroller and Auditor General of India (CAG), in its report, has found operational deficiencies in the majority of the bio-toilets installed by Railways leading to choking and foul smell;**
- (b) if so, the reaction of the Railways on such remarks/deficiencies made by CAG in its report;**
- (c) whether the Railways has conducted any awareness campaign for passengers about the use of bio-toilets in trains;**
- (d) if so, the details in this regard; and**
- (e) the steps Railways has taken or proposes to take to ensure proper and smooth functioning of bio-toilets in all the trains?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) & (b) Comptroller and Auditor General of India (CAG) in its report has mentioned instances of defects/problems such as choking, foul smell, non-availability of dust bins/mugs etc. Generally, the problem of

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choking is due to use of toilet pan as garbage bins. Provision of dust bins in coach lavatories has been made mandatory to enable the passengers to use them rather dumping the inorganic waste in toilet pans. Improved flushing system is being provided in coach lavatories with bio-toilets. Ventilation in coach toilets is being improved to ensure circulation of fresh air and removal of foul smell. Availability of mugs in coach lavatories is also being ensured.

(c) & (d) Zonal Railways are organizing passenger awareness campaign at stations by regular announcement, display of short films etc. Stickers regarding proper use of bio-toilets have been provided in coach lavatories. Further, a short film has also been uploaded on social media highlighting correct usage of bio-toilets. Extensive public awareness campaign about appropriate usage of bio-toilets through different media is being conducted. Passengers are being informed through models etc. at some of the railway stations.

(e) Indian Railways are taking all the necessary steps like ensuring availability of dust bins/mugs, improvement in flushing system, provision of ventilation system, training of staff involved in coach cleaning, design improvements, augmentation of required infrastructure etc. to ensure proper and smooth functioning of bio-toilets in all the trains.
