

**GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
LOK SABHA  
UNSTARRED QUESTION NO. : 6348  
(To be answered on the 5<sup>th</sup> April 2018)**

**REGIONAL LANGUAGES IN INFLIGHT ANNOUNCEMENTS**

**6348. SHRI D.K. SURESH**

**Will the Minister of CIVIL AVIATION**

**नागर विमानन मंत्री**

**be pleased to state:-**

- (a) whether the Government had received two generic grievances in 2015 and 2016 whereby the complainant had stressed the usage of regional language during the cabin safety announcements;
- (b) if so, the details thereof;
- (c) whether the Union Government has taken any measures to provide inflight information in the regional languages;
- (d) if so, the details thereof and if not, the reasons therefor; and
- (e) the response of the Government in using regional language for announcement in the flights?

**ANSWER**

**Minister of State in the Ministry of CIVIL AVIATION**

**नागर विमानन मंत्रालय में राज्य मंत्री**

**(Shri Jayant Sinha)**

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- (a) & (b) There are two grievances received by the Directorate General of Civil Aviation (DGCA) whereby the complainant has stressed the usage of regional language during the cabin safety announcements. The details are as follows:-
- (i) Grievance dated 3rd July 2015 by Shri Skeedhar Pothukuchi
- (ii) Grievances dated 27th May, 2016 and 2nd May 2016 by Shri Arun
- (c) to (e) No, Madam. As per the provisions under CAR 21 Part 175 issued by DGCA, language placards related to public information shall be presented in bi-lingual, i.e Hindi and English. Placards not related to public information, manuals, listings, and instrument markings and other necessary information required by applicable certification specifications/ airworthiness regulations can be presented in English only.

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