

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 6178
TO BE ANSWERED ON 04.04.2018**

NEW LOOK TO RAJDHANI AND SHATABDI TRAINS

†6178. SHRI RAJAN VICHARE:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government proposes to give a new look to all Shatabdi and Rajdhani trains;**
- (b) if so, the other amenities that the Government is considering for the passengers; and**
- (c) the time by which the proposed amenities are likely to be provided in the said trains?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(a) to (c) : A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO. 6178 BY SHRI RAJAN VICHARE TO BE ANSWERED IN LOK SABHA ON 04.04.2018 REGARDING NEW LOOK TO RAJDHANI AND SHATABDI TRAINS

(a): Yes, Madam. Project Swarn has been started to upgrade the condition of Rajdhani and Shatabdi Express Trains. This initiative is likely to give improved look to the coaches.

(b): The objective of Project Swarn is to significantly improve the passenger experience across 9 dimensions which include coach interiors, toilets, onboard cleanliness, staff behavior, catering, linen, punctuality, security, on-board entertainment. Real time feedback is also a part of Project Swarn.

(c): There are 29 Rajdhani and Shatabdi Express trains identified under this scheme. Out of these, work has already been completed on 16 trains. Work is targeted for completion on balance trains within next 8 months.
