

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO.6064
TO BE ANSWERED ON 4TH APRIL, 2018**

USE OF MOBILE NUMBERS FOR BENEFICIARY VERIFICATION

†6064. SHRI RAVINDRA KUMAR PANDEY:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of various Government services/facilities available on the digital platform;
- (b) whether the Government proposes to use mobile number for the verification of the beneficiaries for the provision of benefits under various Government services;
- (c) if so, the details thereof;
- (d) the safeguards adopted by the Government in this regard; and
- (e) the current status of the said proposal?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) Ministry of Electronics and Information Technology is implementing “**Digital India**” programme to transform India into a digitally empowered society and knowledge economy. The “Governance & Services on Demand” is one of three vision areas of Digital India. In line with this vision area, several schemes/projects are being implemented by Central Ministries/Departments and State/Union Territory (UT) Governments to deliver various e-Services.

The digital footprint has gone up through Aadhaar seeding and Direct Benefit Transfer (DBT). Aadhaar enrolment has increased to 120 Crore approximately in February, 2018. The Government is keenly pursuing JAM (Jandhan-Aadhaar-Mobile) for financial inclusion. The Government services are being delivered at the doorstep of citizens through 2.92 lakh Digital Seva Kendras (Common Services Centres–CSC) functioning across the country while increasing transparency, efficiency and reliability. Details of the Services being delivered through CSC - Digital Seva Centres are attached as **Annexure-I**.

Under the Digital India programme, “**e-Kranti**” is being implemented, which envisions making all government services accessible to the common man, through

Common Service Delivery outlets such as Digital Seva Kendras. Under e-Kranti, 44 Mission Mode Projects (MMPs) covering wide domains including Health, Education, Passport Seva, Trade, Income Tax, Excise & Customs, Corporate Affairs, India Post, e-Police, Land Records, e-courts etc. are being implemented by various Central Ministries/Departments and State/UT governments. Under e-Kranti, 29 MMPs are providing full/partial services. 3541 e-services are being provided through 44 MMPs and States/UTs e-Governance projects. More than 3081 crore e-transactions with an average of 252 crore transaction per month were done during the year 2017.

The Government has undertaken several initiatives to introduce new Information Technology (IT) products and technologies and to strengthen existing ones in its various e-Governance projects wherever applicable. These include **Meghraj- GI (Government of India) Cloud** project to utilize and harness the benefits of Cloud Computing, **Digital Locker** for online storage and sharing of Government documents and certificates, **e-Sign (e-Signature)** for hassle free online electronic signature with Aadhaar authentication, **Geographical Information System (GIS)** for decision support system, **National Scholarships Portal** for all government scholarships on a single website, **e-Hospital** to eliminate long queues in the hospital and easy maintenance of health records, **MyGov** portal to enhance digital empowerment and enhance citizens' partnership in the governance eco system, **Jeevan Pramaan** to provide biometric enabled digital services for pensioners and **Vikaspedia** to provide a multilingual collaborative content creation platform, **Mobile Seva** to provide government services to the people through mobile phones and tablets, **PayGov India** and **National Services Delivery Gateway** for expeditious and cost effective implementation of e-Governance projects, etc.

Several new initiatives including uniform mobile platform for all Government services namely **UMANG(Unified Mobile Application for New-age Governance)**, **National Centre for GeoInformatics (NCoG)** for providing GIS based services, **Government e-Market Place** for online procurement of Goods and Services, etc. have also been implemented.

(b) to (e) At present, there is no such proposal to utilize the mobile number for verification of beneficiaries for extending benefits under various Government services. However, in order to transfer the cash/benefits directly under various Government schemes, Aadhaar is preferably used as an identifier for authentication & verification of beneficiary and the mobile number is used only for the purpose for dissemination of information to the beneficiary.

Contd....3/-

KEY SERVICES THROUGH CSC NETWORK (Digital Seva Platform)
G2C Services -
❖ Central Government Services (Passport, PAN card, PMAY, Vendor Registration under FSSAI, Swachh Bharat Abhiyan, Pradhan Mantri Fasal Bima Yojana, Soil Health Card, etc.)
❖ E-District/SSDG Services (Caste, Domicile, Income, etc Certificates, land records, etc)
❖ Aadhaar Services (Aadhaar Card Printing)
❖ Election Commission Services – Registration, EPIC Printing
B2C Services – e-Recharge, bill collection, e-Commerce, IRCTC berth Reservation
Financial Services -
❖ Banking Services (deposit, withdrawal, remittance)
❖ Insurance Services (premium collection, policy)
❖ Aadhaar Enabled Payment System (AEPS)
Educational Services – National Digital Literacy Mission, (NDLM) – Digital Saksharata Abhiyan (DISHA) / Pradhan Mantri Gramin Digital Saksharata Abhiyan (PMGDISHA), Cyber Gram Yojana, National Institute of Open Schooling (NIOS), National Institute of Electronics & Information Technology (NEILIT) Courses, Tally Courses, Animation course, accounting, Legal Literacy, Investors’ Awareness Programme.
Skill Development – Data Entry Operator, electric, Auto Mechanic, Scheme for Differently Abled Persons (PWD)
Utility Services - Bharat Bill Payment System (BBPS), Electricity Bill Payment, Water Bill Payment
Health Services – Tele consultation, Jan Aushudhi
Connectivity Services - Wi-Fi Choupal under the project & guidance of Department of Telecommunications (DoT)
