

GOVERNMENT OF INDIA
MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS
(DEPARTMENT OF PERSONNEL AND TRAINING)

LOK SABHA
UNSTARRED QUESTION NO. 5992
(TO BE ANSWERED ON 04.04.2018)

COMPLAINTS AGAINST BUREAUCRATS

5992. SHRI DEVJI M. PATEL:

Will the **PRIME MINISTER** be pleased to state:

- (a) whether the Government has prepared any data of the complaints filed by the public at large against the bureaucrats in the last three years;
- (b) if so, the details thereof, cadre-wise and the action taken by the Government thereon; and
- (c) the number of bureaucrats facing departmental inquiry especially in the case of financial mismanagement during the last three years, cadre-wise?

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF PERSONNEL, PUBLIC GRIEVANCES AND PENSIONS AND MINISTER OF STATE IN THE PRIME MINISTER'S OFFICE
(DR. JITENDRA SINGH)**

(a) & (b): Cadre-wise data of complaints received and action taken against bureaucrats is not maintained centrally in this Department. However, as per information received from the Central Vigilance Commission (CVC), the complaints received in CVC are examined and the complaints which contain verifiable facts are sent for investigation and report to Chief Vigilance Officer (CVO) / Central Bureau of Investigation (CBI). Pseudonymous / anonymous complaints are filed and the complaints which are administrative in nature are forwarded to CVO of concerned organization for necessary action at their end.

The number of complaints against officers received and disposed of by the CVC during the last three years is as follows:

Year	Complaints received	Complaints disposed of
2015	32149	30789
2016	51207	48764
2017	26052	22386

(c): As per the annual reports furnished by the Ministries/Departments to CVC, the details of departmental inquiries, including cases of financial mismanagement, instituted against officers (both within and outside the jurisdiction of CVC) during the last three years is as follows:

Year	Departmental Inquiries instituted
2015	13024
2016	13629
2017	13202
