

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO.5478  
TO BE ANSWERED ON 28<sup>th</sup> MARCH, 2018**

**REVENUES EARNED BY POST OFFICES FROM VALUE ADDED SERVICES**

5478. SHRI KESINENI NANI:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the percentage of revenue, the Department of Posts earns from various services including e-commerce, payment banks and other value added services;
- (b) the future expansion plans in these sectors in the State of Andhra Pradesh; and
- (c) the number of the Indian Postal Payments Bank accounts in Andhra Pradesh Post office-wise and district-wise?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

(a) Madam, the details of the percentage of revenue the Department of Posts earns from various services including e-commerce and other value added services are furnished below.

Details	Financial Year 2016-17 (In crore of Rs.)	%age of revenue to total revenue
Speed Post	1785.25	15.51
Business Post	752.52	6.54
Express Parcel	64.18	0.56
Business Parcel	94.8	0.82
Bill Mail Service	77.15	0.67
e.Post	1.63	0.01
Postage through Franking Machines and Pre-postage	777.34	6.75
Sale of Stamps	470.78	4.09
Commemorative Stamps	43.3	0.38

My Stamps	5.33	0.05
Philatelic Ancillaries	13.54	0.12
Postage- Other Schemes	8.5	0.07
MO & IPO	284.62	2.47
Retail Post	67.68	0.59
Logistic Post	16.31	0.14
E. Bill Collection	26.34	0.23
Railway ticket booking	2.54	0.02
MGNREGA	48	0.42
Other Activities	152.57	1.33
Net Receipts / Payments to Other Postal Administration(Other Countries)	-267.22	-2.32
SB & CC Remuneration	7085.84	61.56
Total	11511	100.00

(b) As the delivery services on value added services are offered PAN India, any expansion of these services in the country will include expansion plans for Andhra Pradesh too.

24 IPPB Branches are being set up in the state of Andhra Pradesh in April, 2018 and there would be complete integration with all post offices so that each post office functions both as DoP outlet and as an access point for the Payments Bank, subject to technical and commercial feasibility.

(c) India Post Payments Bank (IPPB) has launched only two pilot branches (Ranchi and Raipur) in the country so far. 650 branches across the country are to be launched soon.

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