

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 5447
TO BE ANSWERED ON 28.03.2018**

PUNCTUALITY OF TRAINS

**†5447. SHRI SHRIRANG APPA BARNE:
DR. PRITAM GOPINATH MUNDE:**

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the punctuality is one of the major issues affecting railways and if so, the details thereof;**
- (b) whether an internal committee of railways has carried out any study to ascertain the reasons behind late arrival and departure of trains and submitted its report recently;**
- (c) if so, the details thereof;**
- (d) the details of findings and recommendations made by the committee;**
- (e) whether the Government has implemented these recommendations; and**
- (f) if so, the details thereof along with the action taken for implementing these recommendations?**

ANSWER

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI RAJEN GOHAIN)**

(a) Yes, Madam. One of the major issues affecting Railways is punctuality which is accorded prime importance in train operations. However, at times, trains get delayed not only due to the factors related to its internal working but also external factors which are beyond the control of Railways. In addition to asset failures, certain factors such as line capacity and terminal capacity constraints on account of increasing passenger and freight traffic, adverse weather conditions (fog, rains, breaches), intermittent natural calamities such as floods, cyclones, heavy rains, heavy road traffic at level crossing gates across the Indian Railways network, mid-section run over cases involving cattle and humans etc. also adversely affect the punctuality of trains over Indian Railways.

(b) to (f) Yes, Madam. An internal committee of Railways has been constituted by the Ministry to carry out an analysis of the factors affecting punctuality and to recommend structured measures to bring perceptible change in the areas related to the punctuality with a view to improve the same. The committee is analyzing the reasons for late arrival and departure of trains and holding deliberations taking into account the various aspects of the passenger train operations including the measures to improve punctuality from the passenger/customer satisfaction point of view.
