

GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS

LOK SABHA
UNSTARRED QUESTION NO.5407
TO BE ANSWERED ON 28.03.2018

SHORTAGE OF PASSPORT OFFICE IN UTTAR PRADESH

5407. SHRI JAGDAMBIKA PAL:

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether the people of Uttar Pradesh face serious difficulties due to shortage of passport offices in the State;
- (b) if so, the details thereof;
- (c) whether the Government has taken any remedial measures to set up regional passport offices at district level; and
- (d) if so, the details thereof?

ANSWER

THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
[GEN. (DR) V. K. SINGH (RETD)]

(a) & (b) There are no serious difficulties being faced by the people of Uttar Pradesh due to shortage of passport offices in the State. There are three Passport Offices in Uttar Pradesh (UP) at Bareilly, Ghaziabad and Lucknow. There are six Passport Seva Kendras (PSK) in UP at Bareilly, Ghaziabad, Gorakhpur, Kanpur, Lucknow and Varanasi.

(c) & (d) The Ministry of External Affairs and the Department of Posts (DOP) have decided to utilize the Head Post Offices (HPO)/ Post Offices in the various States as Post Office Passport Seva Kendra (POPSK) for delivering passport related services to the citizens of the country. Under this scheme, there are 15 POPSK functional in Uttar Pradesh as on 22 March, 2018 at Agra, Allahabad, Ayodhya/Faizabad, Azamgarh, Ballia, Bijnaur, Deoria, Ghazipur, Jhansi, Meerut, Moradabad, Pilibhit, Pratapgarh, Sultanpur and Unnao.

These PSK and POPSK function as extended arms of the Passport Offices for providing passport related services to the people of Uttar Pradesh. There are plans to open 17 more POPSK in Uttar Pradesh in the future taking the total number of POPSK to 32. The Ministry intends to complete the requisite formalities for the operationalization of these POPSK by 31 March, 2018.
