

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO.5393
TO BE ANSWERED ON 28th MARCH, 2018**

LACK OF INFRASTRUCTURE IN POST OFFICES

5393. SHRI K. PARASURAMAN:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government is aware of the fact that many post offices in the country are functioning without adequate infrastructure like furniture and office set up including Thanjavur Head Post Office;
- (b) if so, the details thereof, State/UT-wise;
- (c) whether the Government proposes to provide adequate furniture to post offices and to make post office buildings friendly to Senior Citizens/pensioners; and
- (d) if so, the details thereof and the steps taken by the Government in this regard?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) & (b) As per information available with the Government, all the Post Offices including Thanjavur Post Office are equipped with adequate infrastructure.

(c) & (d) The supply of furniture is an ongoing process of maintenance and upkeep and is being done depending upon the requirements of different Post Offices. The Department is committed to make Post Office buildings friendly for senior citizens/pensioners. All Departmental Buildings are being made accessible/ friendly for physically challenged persons/ Sr. Citizens. Ramps have already been provided for convenience of senior citizens/pensioners in many Post Offices. Necessary arrangements like separate queues and sitting arrangements for convenience of pensioners/ senior citizens are being made in Post Offices.
