

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO.5374
TO BE ANSWERED ON 28th MARCH, 2018**

USE OF LATEST TECHNOLOGY IN POSTAL SERVICES

5374. SHRI KANWAR SINGH TANWAR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government proposes to provide postal services by using latest technology such as drones etc. for delivering mail and parcels to various parts of the country;
- (b) if so, the details thereof;
- (c) whether the Government has conducted any study in this regard and if so, the details and the outcome thereof; and
- (d) the time by which the said technologies are likely to be implemented?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) No Madam. No proposal to use drones for delivery of mail or parcels is under consideration of the Department at present. However, the Department has taken measures such as development of a smart phone based Postman Mobile Application through which, delivery information can be updated on a real time basis and electronic signature of customers can be obtained on the smart phone.

(b) to (d) Do not arise, in view of (a) above.
