

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 4665
TO BE ANSWERED ON 23RD MARCH, 2018**

UPGRADING OF CGHS COMMUNICATION TECHNOLOGY

4665. SHRI RAMSINH RATHWA:

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has taken note of inconvenience caused to the beneficiaries due to frequent break down/deficient internet services and obsolete server/computers in Government hospitals/ CGHS dispensaries;
- (b) if so, the details thereof and the reasons therefor;
- (c) the details of the complaints received in this regard, State/UT-wise particularly Delhi during each of the last three years and the current year; and
- (d) the corrective action taken by the Government along with the time by which the heavy duty servers and computers with updated technology are likely to be provided at Government hospitals/CGHS dispensaries?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(ASHWINI KUMAR CHOUBEY)**

- (a) & (b): Yes; some cases of breakdown in connectivity due to technical reasons have been brought to the notice.
- (c): Information from all CGHS Cities is being collected and will be laid on the Table of the House.
- (d): Following corrective action have been taken by the Government:-
 - Old NIC servers of CGHS have been replaced.
 - New heavy duty servers have been installed in the year 2016 at Dr. Ram Manohar Lohia Hospital, New Delhi.
 - Computer and related accessories with latest technology are being procured on regular basis replacing old/obsolete models.

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