

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 4258  
TO BE ANSWERED ON 21.03.2018**

**LACK OF BASIC FACILITIES**

**†4258. SHRI SADASHIV LOKHANDE:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the railway stations coming under various metropolitan cities of the country including Mumbai are very dirty and there is a huge lack of basic facilities;**
- (b) if so, the reaction of the Railways thereto; and**
- (c) the steps taken or proposed to be taken by the Government to provide basic facilities at the railway stations coming under metropolitan cities of the country and to keep them clean?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

- (a) No, Madam. Railway Stations are cleaned on daily basis to keep them tidy. All minimum essential amenities have been provided at all Railway Stations on Indian Railways, including Mumbai, as per norms.**
- (b) Does not arise.**

**(c) The steps taken to improve cleanliness include Mechanized cleaning contracts, augmentation of pay & use toilets, use of CCTV cameras, Strict implementation of anti-littering law, award of rag picking/ garbage disposal contracts, etc., besides utilization of departmental staff. Cleanliness awareness campaigns are launched to educate rail users to ensure a satisfactory level of cleanliness at railway stations.**

**\*\*\*\*\***