

GOVERNMENT OF INDIA
MINISTRY OF AGRICULTURE AND FARMERS WELFARE
DEPARTMENT OF AGRICULTURE, COOPERATION AND FARMERS WELFARE

LOK SABHA
UNSTARRED QUESTION NO. 3960
TO BE ANSWERED ON THE 20TH MARCH, 2018

KISAN CALL CENTRES

3960. SHRI GOPAL SHETTY:

Will the Minister of AGRICULTURE AND FARMERS WELFARE कृषि एवं किसान कल्याण मंत्री be pleased to state:

- (a) the details of the Kisan Sahayata Kendras/Kisan Call Centres being run in various States of the country as on date, location-wise;
- (b) whether the Government proposes to set up more such Kendras in various States;
- (c) if so, the details thereof, State-wise; and
- (d) the details of the States where these Kendras/Centres are proposed/likely to be set up by the Government, State-wise and location-wise along with the time by which these Kendras are likely to be made operational?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF AGRICULTURE AND FARMERS WELFARE

कृषि एवं किसान कल्याण मंत्रालय में राज्य मंत्री (SHRI PARSHOTTAM RUPALA)

(a): The Department of Agriculture, Cooperation & Farmers Welfare (DAC&FW), Ministry of Agriculture and Farmers Welfare, is running Kisan Call Centres (KCCs) at 14 locations covering all the States and Union Territories in the country. The location wise details of KCCs is given at **Annexure-I**.

(b) to (d): Government is planning to setup 7 new Kisan Call Centres in the Country as per details given at **Annexure II**. The new Kisan Call Centres will be made operational within 04 months of award of contract to the identified agency, the bids for which have already been invited.

ANNEXURE I

Kisan Call Centre Locations and Languages			
Sl No	Location	States UTs Covered	Language
1.	Hyderabad	Andhra Pradesh Telangana	Telugu
2.	Patna	Bihar Jharkhand	Hindi
3.	Jaipur	Delhi Rajasthan	Hindi
4.	Ahmadabad	Gujarat Dadra & Nagar Haveli Daman & Diu	Gujarati
5.	Chandigarh	Haryana Punjab Chandigarh Himachal Pradesh	Hindi Punjabi
6.	Jammu	Jammu & Kashmir	Dogri, Kashmiri, Ladakhi
7.	Bangalore	Karnataka Kerala Lakshadweep	Kannada Malayalam
8.	Jabalpur	Madhya Pradesh Chhattisgarh	Hindi
9.	Pune	Maharashtra Goa	Marathi Konkani
10.	Coimbatore	Tamil Nadu Puducherry Andaman & Nicobar	Tamil
11.	Kanpur	Uttar Pradesh Uttarakhand	Hindi
12.	Kolkata	West Bengal Sikkim	Bengali Sikkimese
13.	Bhubaneswar	Orissa	Oriya
14.	Guwahati	Arunachal Pradesh Assam Manipur Meghalaya Mizoram Nagaland Tripura	Adi Assamese Manipuri Khasi Mizo Nagamese Bengali

ANNEXURE II

Proposal for 7 new Kisan Call Centre locations and their languages.

Sl. No	Location	States/ UTs Covered	Language
1	Guntur	Andhra Pradesh	Telugu
2	Ranchi	Jharkhand	Hindi
3	Solan	Himachal Pradesh	Hindi
4	Trivandrum	Kerala	Malayalam
		Lakshadweep	Malayalam
5	Raipur	Chhattisgarh	Hindi
6	Dehradun/ Pant Nagar	Uttarakhand	Hindi
7	Agartala	Tripura	Bengali
		Mizoram	Mizo
		Meghalaya	Khasi
