

GOVERNMENT OF INDIA
(MINISTRY OF TRIBAL AFFAIRS)
LOK SABHA
UNSTARRED QUESTION NO. 3793
TO BE ANSWERED ON 19.03.2018

Tribal Diaries Mobile App

3793. SHRI RAJESH KUMAR DIWAKER:

Will the Minister of TRIBAL AFFAIRS be pleased to state?

- (a) whether the Government has launched a Tribal Diaries Mobile App to reach out the grievances of the tribal people and if so, the details thereof;
- (b) the number of grievances of tribals that have been received/uploaded through the said mobile app and the number of grievances have been sorted out of them;
- (c) whether the Government has considered Mobile App as way to check how systems are functioning at the grassroot level; and
- (d) if so, the details thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF TRIBAL AFFAIRS
(SHRI JASTWANTSINH BHABHOR)

(a) to (d): The Ministry has developed an android based mobile application called Tribal Diaries for internal monitoring as also connecting with officers/officials concerned with implementation of schemes / programmes for tribal development. The application is for accredited users. This application provides an opportunity for visual feedback in terms of photographs, videos, uploading reports of official tours / inspections and sharing of best practices etc. The application is being extensively used to get an overview of the Ekalavya Model Residential Schools (EMRSs) funded by the Ministry of Tribal Affairs. The principals of the EMRS are being encouraged to use the application and create projects highlighting the physical infrastructure of the schools, special achievement of the students and share success stories.

In so far as grievances are concerned, the Centralized Public Grievance Redress and Monitoring System (CPGRAMS), an online web-enabled system is the platform which primarily aims to enable submission of grievances by the aggrieved citizens from anywhere and anytime. Besides, grievances are also physically received in the Ministry. The Ministry scrutinizes and takes action for speedy redressal of grievances besides tracking them for their disposal as well through a dedicated Division for the purpose.
