

Will the Minister of ELECTRONICS & INFORMATION TECHNOLOGY be pleased to state:-

- (a) whether the Government has launched a website called MyGov that aims to help citizens to contribute in governance;
- (b) if so, the details and the salient features thereof;
- (c) the modalities prescribed for giving the opinion and suggestions by the citizens and their inclusion in future schemes,
- (d) whether a large number of mobile users in the country are likely to help the Government to provide a transparent and result oriented governance; and
- (e) if so the details thereof ?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION TECHNOLOGY
(SHRI K. J. ALPHONS)

(a) and (b): Yes, Sir. MyGov has been a successful first-of-its-kind participatory governance initiative that has flourished and evolved with time and need. The citizen engagement platform - MyGov, was launched on 26th July 2014, by Ministry of Electronics & Information Technology. MyGov has engaged with multiple Central Ministries and Government bodies and select States and has effectively bridged the void between government and citizens by empowering them to participate in government policy making processes.

MyGov has been instrumental in successfully collaborating with citizens and delivering programs, policies, ideas to various government departments. More than 50 Ministries have collaborated with MyGov and hosted the aforementioned activities to engaging around 53 Lakhs citizens till date on some of the prominent activities. MyGov have crowdsourced various Logos like Swacch Bharat, Digital India, National Literacy Mission through this platform. MyGov also was instrumental in engaging common citizens in solving national issues through hosting smart India hackathon, Innovation challenge etc. The platform also enables innovation for incubating startups.

(c): Citizens have been able to contribute their ideas to core policy issues, make suggestions, give feedback, and participate in the governance process at large through discussions, tasks, polls, talks. Citizens' inputs which were crowdsourced through MyGov have been included in financial budgets, Rail Budgets, National Education Policy, etc. The citizen sensitivity towards programs and policies has been gauged through surveys like rate my government. Citizens inputs have also been taken care on by key discussion like Net Neutrality, Mann Ki Baat for PM, etc through MyGov.

(d) and (e): A large number of Mobile users in the country can help the Government to provide the transparent and result oriented governance as more and more Government Services and initiatives can be reached to the remote and far flung areas of the country, through the mobile network. However, the direct impact of more number of mobile users in helping the Government to provide the transparent and result oriented governance is not measurable.
