

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO. 3040  
TO BE ANSWERED ON 14.03.2018**

**POS MACHINES**

**3040. SHRI G.M.SIDDESHWARA:**

**Will the Minister of RAILWAYS be pleased to state:**

**(a) whether the Railways has made significant progress in the Government's digitisation push with 97 per cent of its freight business and almost half of its passenger business going cashless and if so, the details thereof;**

**(b) whether Railways has tied up with the State Bank of India to acquire and operate a large number of PoS machines to cater to the requirement of railway stations, unreserved and suburban ticket counters and parcel offices and if so, the details thereof; and**

**(c) the extent to which the Railways enjoy the advantage of a well-laid out communication system to provide connectivity for the PoS operations?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

**(a): The cashless transaction in the case of freight business is more than 99%. As far as passenger business is concerned, during the period April, 2017 to February, 2018 approximately 66% of total reserved tickets were booked through cashless modes of payment through internet or through credit/debit cards across counters and approximately 70% of revenue has been received through cashless modes of payment in respect of reserved passenger segment.**

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**(b): Keeping in view the Government's directive to promote digital transactions and to facilitate passengers to make payments using credit/debit cards, Indian Railways have tied up with State Bank of India to install 10,000 Point of Sale (POS) machines at various locations of Indian Railways i.e. Passenger Reservation System (PRS)/ Unreserved Ticketing System (UTS) ticket booking counters and Parcel/Goods locations.**

**(c): As the POS machines are General Packet Radio Service (GPRS)- based, the communication system of Railways is not required for operation of these machines.**

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