

GOVERNMENT OF INDIA
MINISTRY OF HUMAN RESOURCE DEVELOPMENT
DEPARTMENT OF SCHOOL EDUCATION & LITERACY

LOK SABHA
UNSTARRED QUESTION NO. 2738
TO BE ANSWERED ON 12.03.2018

NCERT Books

†2738. SHRI LAKHAN LAL SAHU:
SHRI JANAK RAM:

Will the Minister of HUMAN RESOURCE DEVELOPMENT be pleased to state:

- (a) whether the National Council of Educational Research and Training (NCERT) is ready to provide adequate number of text books of all the subjects through its district sellers for the academic year, 2018-19;
- (b) whether any dedicated cell has been constituted to resolve the grievances of parents regarding non-availability of NCERT text books on time; and
- (c) if so, the details thereof and if not, the manner in which the Government/ Central Board of Secondary Education is likely to resolve the grievances of the parents?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF HUMAN RESOURCE DEVELOPMENT
(SHRI UPENDRA KUSHWAHA)

(a) The National Council of Educational Research and Training (NCERT) is ready to provide adequate number of textbooks for the academic session 2018-19. All NCERT sales outlets are equipped with adequate stock to supply to the schools. NCERT has enlarged its distribution network of vendors across the country. The details of such (895) vendors have been uploaded on the NCERT website for the convenience of the schools and parents.

(b) & (c) NCERT has developed a dedicated portal to ensure availability of text books to all. Telephone numbers and e-mail address on which the complaints regarding non-availability of text books can be registered have been prominently displayed on the portal. The Publication Division of NCERT is continuously monitoring the progress of availability of textbooks for the academic session 2018-19. Complaints regarding non-availability of text books, if any, received are attended to and resolved by the the Publication Division of NCERT promptly.