

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 2030
TO BE ANSWERED ON 07.03.2018**

139 ENQUIRY HELPLINE

†2030. SHRI SUKHBIR SINGH JAUNAPURIA:

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Government proposes to introduce any new enquiry helpline number other than 139 introduced in 2007;**
- (b) if so, the details thereof;**
- (c) whether the Government is contemplating to make enquiry helpline number 139 toll free; and**
- (d) if so, the time by which it is likely to be made toll free ?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a): No, Madam.

(b): Does not arise.

(c): No, Madam.

(d): Does not arise.
