

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA  
UNSTARRED QUESTION NO. 2026  
TO BE ANSWERED ON 7<sup>th</sup> MARCH, 2018**

**MARKET SHARE OF BSNL**

†2026. SHRI MANSUKHBHAI DHANJIBHAI VASAVA:  
SHRI VIJAY KUMAR HANSDAK:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the details of the market share of the BSNL during each of the last three years, State/UT-wise;
- (b) whether the share of BSNL in telecommunication service is declining due to the alleged corrupt conduct of its officers and if so, the details thereof;
- (c) whether the Government proposes to take any stringent action against such corrupt officers and if so, the details thereof; and
- (d) the other corrective steps taken by the Government in this regard?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

(a) to (c) Circle-wise details of market share of Bharat Sanchar Nigam Limited (BSNL) for the last three years is at **Annexure**. The data shows that the market share of BSNL was 10.21% on 31<sup>st</sup> March, 2015; 10.43% on 31<sup>st</sup> March, 2016 and 10.47% on 31<sup>st</sup> March, 2017. No correlation of any cases of corruption reported, can be established to any impact on the market share of BSNL. Action against delinquent officials is taken in specific instances as per laid down procedure in line with CVC guidelines.

(d) BSNL has drawn a comprehensive framework for augmentation/ upgradation of its network in all spheres viz. wireless network, wireline network, data network, backhaul network and bandwidth augmentation with aggressive and innovative customer centric initiatives to retain / enhance its market share.

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**Annexure**

S. No.	Name of Circle	No. of DELs of BSNL as on 31/03/2017	% Market share of BSNL
		Total	
1	Andaman & Nicobar		
2	Andhra Pradesh	1,11,38,382	12.86
3	Assam	16,89,421	7.68
4	Bihar	43,49,840	5.12
5	Chhattisgarh		
6	Gujarat	59,63,925	8.15
7	Haryana	39,98,268	15.75
8	Himachal Pradesh	23,10,394	21.84
9	Jammu & Kashmir	16,11,288	13.38
10	Jharkhand		
11	Karnataka	82,57,215	11.57
12	Kerala	1,11,06,322	26.91
13	Madhya Pradesh	59,17,103	8.38
14	Maharashtra	79,23,690	8.27
15	North East - 1	8,70,457	14.10
16	North East - 2		
17	Odisha	53,08,232	15.35
18	Punjab	51,27,877	13.87
19	Rajasthan	61,65,874	9.05
20	Tamil Nadu	86,46,158	11.06
21	Uttrakhand		
22	Uttar Pradesh (East)	1,15,54,175	11.00
23	Uttar Pradesh (West)	61,09,636	9.11
24	West Bengal	22,28,145	3.80
25	Kolkatta	15,69,230	5.20
26	Chennai	23,23,052	17.03
	Total	11,50,87,645	10.47

Note:

- (1) West Bengal Telecom Circle Licensing Area includes Andman & Nicobar Circle
- (2) NE-1 Telecom Circle Licensing Area includes NE-2 Circle
- (3) UP(W) Licensing Area includes Uttarakhand Circle
- (4) M.P. Licensing Area includes Chhatisgarh Circle
- (5) Bihar Licensing area includes Jharkhand Circle.

S. No.	Name of Circle	No. of DELs of BSNL as on 31/03/2016	% Market share of BSNL
		Total	
1	Andaman & Nicobar		
2	Andhra Pradesh	1,09,93,618	14.39
3	Assam	15,03,449	8.03
4	Bihar	36,55,987	4.88
5	Chhattisgarh		
6	Gujarat	47,81,240	7.51
7	Haryana	35,09,906	14.86
8	Himachal Pradesh	18,81,142	20.76
9	Jammu & Kashmir	14,32,181	14.40
10	Jharkhand		
11	Karnataka	82,46,781	12.97
12	Kerala	97,82,409	26.72
13	Madhya Pradesh	51,51,216	7.72
14	Maharashtra	73,87,669	8.58
15	North East - 1	17,52,560	15.65
16	North East - 2		
17	Odisha	44,34,794	15.10
18	Punjab	42,42,915	12.93
19	Rajasthan	46,65,616	7.66
20	Tamil Nadu	84,38,291	12.01
21	Uttarakhand		
22	Uttar Pradesh (East)	92,91,943	10.02
23	Uttar Pradesh (West)	46,61,431	8.03
24	West Bengal	21,12,364	4.24
25	Kolkatta	14,52,660	5.60
26	Chennai	22,06,820	16.05
	Total	10,15,84,992	10.43

Note:

- (1) West Bengal Telecom Circle Licensing Area includes Andman & Nicobar Circle
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- 3) UP(W) Licensing Area includes Uttarakh and Circle
- 4) M.P. Licensing Area includes Chhatisgarh Circle
- 5) Bihar Licensing area includes Jharkhand Circle.

Contd...4/-

S. No.	Name of Circle	No. of DELs of BSNL as on 31/03/2015	% Market share of BSNL
		Total	
1	Andaman & Nicobar		
2	Andhra Pradesh	1,11,00,166	15.04
3	Assam	14,27,318	8.24
4	Bihar	31,64,568	4.54
5	Chhattisgarh		
6	Gujarat	44,51,664	7.41
7	Haryana	30,85,927	13.77
8	Himachal Pradesh	16,28,298	20.19
9	Jammu & Kashmir	13,67,952	14.46
10	Jharkhand		
11	Karnataka	81,02,863	13.43
12	Kerala	89,96,274	26.51
13	Madhya Pradesh	40,52,255	6.57
14	Maharashtra	67,88,709	8.59
15	North East - 1	16,47,665	15.50
16	North East - 2		
17	Odisha	37,37,933	13.26
18	Punjab	37,90,757	11.94
19	Rajasthan	39,91,872	7.12
20	Tamil Nadu	85,59,534	12.64
21	Uttarakhand		
22	Uttar Pradesh (East)	80,91,200	9.64
23	Uttar Pradesh (West)	37,49,911	7.14
24	West Bengal	18,01,176	3.79
25	Kolkatta	15,48,387	6.57
26	Chennai	21,55,425	14.02
	Total	9,32,39,854	10.21

Note:

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- (4) M.P. Licensing Area includes Chhatisgarh Circle
- (5) Bihar Licensing area includes Jharkhand Circle.

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