

**GOVERNMENT OF INDIA**  
**MINISTRY OF FINANCE**  
**DEPARTMENT OF REVENUE**

**LOK SABHA**  
**UNSTARRED QUESTION NO. 111**

**TO BE ANSWERED ON FRIDAY THE 2<sup>nd</sup> FEBRUARY, 2018**  
**13 MAGHA, 1939 (SAKA)**

**“PENDING PAN APPLICATIONS”**

**111: SHRI VIJAY KUMAR HANSDAK:**

Will the Minister of FINANCE be pleased to State:

- a) whether more than 12 lakh applications for Permanent Account Number (PAN) card are lying pending due to which people are facing inconvenience to comply with rules;
- b) if so, the details thereof, State/UT-wise; and
- c) whether any accountability has been ensured for pending application, if so, the officials held responsible for it and if not, the reasons therefor, State/UT-wise?

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF FINANCE:**  
**(SHRI SHIV PRATAP SHUKLA)**

a) & b) Presently, on an average, fifteen to twenty lakh PAN applications are being received per week. The time taken for processing these applications and allotment of PAN generally ranges from few hours to two weeks. As on 28<sup>th</sup> January, 2018, 20,73,434 applications are under process/pending for allotment of PAN and issuance of PAN card. The details of pendency State/UT-wise are enclosed as **Annexure-1**.

c) The allotment of PAN is being carried out by the Income-tax department through two service providers viz. M/s NSDL e-Gov and M/s UTIITSL which collect applications, process them, digitize the data and submit the same to Income-tax department for final allotment of PANs. Subsequently, physical PAN card and/or e-PAN card is issued to the applicant. The agreement with the Service Providers has in-built clause for levy of penalty in case of delay and the same is invoked in appropriate cases.

\*\*\*\*\*

## ANNEXURE-1

State	Pendency
ANDAMAN AND NICOBAR ISLANDS	792
ANDHRA PRADESH	82778
ARUNACHAL PRADESH	2795
ASSAM	77401
BIHAR	147920
CHANDIGARH	3281
CHHATISHGARH	35084
DADRA AND NAGAR HAVELI	1443
DAMAN AND DIU	1445
DELHI	99497
GOA	4115
GUJARAT	115916
HARYANA	74397
HIMACHAL PRADESH	11142
JAMMU AND KASHMIR	20030
JHARKHAND	53254
KARNATAKA	109948
KERALA	39038
LAKHSHWDEEP	61
MADHYA PRADESH	83999
MAHARASHTRA	289668
MANIPUR	4699
MEGHALAYA	4070
MIZORAM	972
NAGALAND	2346
ORISSA	42847
PONDICHERRY	2616
PUNJAB	67983
RAJASTHAN	97333
SIKKIM	1279
TAMILNADU	91182
TELANGANA	36043
TRIPURA	5598
UTTAR PRADESH	302260
UTTRAKHAND	20406
WEST BENGAL	135043
Others(Defence/foreign/pincode 999999/888888 cases)	4753
<b>Total Pendency uo to 28.01.2018</b>	<b>2073434</b>