

**GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1094
(To be answered on the 8th February 2018)**

Facilities to Air Passengers during Winters

1094. **SHRI DUSHYANT SINGH**

Will the Minister of CIVIL AVIATION

नागर विमानन मंत्री

be pleased to state:-

- (a) whether the Ministry proposes to take any precautionary steps for ensuring minimum inconvenience to passengers during peak winters due to poor visibility;
- (b) if so, the details thereof and if not, the reasons therefor;
- (c) whether the Ministry intends to provide the data acquired from Digital Air Traffic Control System through a mobile-app to the users and air passengers; and
- (d) if so, the details thereof and if not, the reasons therefor?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानन मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

(a) & (b): CAT-IIIB ILS facility is available at Delhi, Amritsar, Lucknow, Kolkata and Jaipur Airports to minimize disruption of flights during fog. In addition to this, Jaipur, Amritsar, Udaipur, Varanasi, Lucknow, Nagpur, Ahmedabad, Indore, Vadodara, Bhopal, Bhubneshwar, Trichy and Kolkata Airports have been identified as diversionary airports. Necessary instructions have been issued to these airports for efficient/smooth operation management during fog/low visibility conditions so that minimum inconvenience is caused to passengers.

In order to ensure enforcement of the flight schedules, Directorate General of Civil Aviation (DGCA) has issued Air Transport Circular (ATC) 05 of 2017 on "Procedure to be followed to mitigate flight delays". In order to ensure appropriate protection for the air travelers in case of flight disruptions, DGCA has issued Civil Aviation Requirement (CAR), Section 3- Air Transport, Series-M, Part-IV titled "Requirement of facilities to be provided to passengers by airlines due to denied boarding, cancellation of flights and delay in flights." and CAR Section 3 - Air Transport, Series-M, Part-V titled "Facilitation in case of diversion" on passenger facilitation.

(c) & (d): Arrival/ Departure flight status information has been made available on "Airsewa" portal of Ministry of Civil Aviation with mobile apps on Andriod & IOS. Airports Authority of India is also implementing the App based Online Flight Plan Management (OFPL) System for the same.