

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
STARRED QUESTION NO. 472
TO BE ANSWERED ON 28.03.2018**

HYGIENE AND CLEANLINESS AT RAILWAY PLATFORMS/TRACKS

***472. SHRIMATI PRATYUSHA RAJESHWARI SINGH:**

Will the Minister of RAILWAYS be pleased to state:

- (a) whether the Railways has taken note of lack of hygiene and sanitation at the platforms and in running trains and if so, the details thereof; and**
- (b) the fresh measures taken by the Government under the Swachh Bharat Mission and other programmes/schemes to ensure overall hygiene and cleanliness on railway tracks, running trains and railway stations?**

ANSWER

**MINISTER OF RAILWAYS AND COAL
(SHRI PIYUSH GOYAL)**

(a) & (b) A Statement is laid on the Table of the House.

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**STATEMENT REFERRED TO IN REPLY TO PARTS (a) AND (b) OF
STARRED QUESTION NO. 472 BY SHRIMATI PRATYUSHA
RAJESHWARI SINGH TO BE ANSWERED IN LOK SABHA ON
28.03.2018 REGARDING HYGIENE AND CLEANLINESS AT RAILWAY
PLATFORMS/TRACKS**

(a) Maintenance of cleanliness is a continuous process and every endeavour is made to keep the stations/platforms and trains including toilets in clean condition. However, a few complaints are received. All efforts are made by the Railways to address the complaints.

(b) Some of the major initiatives taken by Indian Railways towards improvement of cleanliness of stations, tracks and in running trains are as follows:

- (i) Introduction of mechanised cleaning process, award of rag picking/garbage disposal contracts at stations.**
- (ii) Concrete washable aprons on platform tracks are provided to facilitate clearing of night soil on platform lines by washing with water jets.**
- (iii) Provision of clean and hygienic toilets including pay and use toilets at stations.**
- (iv) Rag picking from railway tracks is also being done.**
- (v) Cleaning of coaches including toilets of trains is done at both ends including mechanized cleaning.**
- (vi) On Board Housekeeping Service (OBHS) has been provided in more than 980 pairs of trains including Rajdhani, Shatabdi and other important long distance Mail/Express trains for cleaning of coach toilets, doorways, aisles and passenger compartments during the run of the trains.**
- (vii) On demand 'Clean My Coach' service is provided in nearly 970 pairs of important Superfast/Mail/Express long distance trains having On Board Housekeeping Service.**

- (viii) By expanding the scope of 'Clean My Coach', 'Coach Mitra' service is now being provided in OBHS trains as a single window interface to register coach related requirements of passengers such as cleaning, disinfestation, linen, train lighting, air conditioning and watering of coaches. 'Coach Mitra' facility has been introduced in about 800 pairs of trains.**
- (ix) Clean Train Station (CTS) scheme has also been prescribed for limited mechanized cleaning attention to identified trains including cleaning of toilets during their scheduled stoppages enroute at nominated stations.**
- (x) Earlier, dustbins were provided in AC Coaches only. Now, provision of dustbin is also being done in Non-AC coaches.**
- (xi) Indian Railways is proliferating bio-toilets on its coaching stock so that no human waste is discharged from coaches on to the track. Nearly 1,20,000 bio-toilets have been fitted on around 33,000 coaches. In order to demonstrate the advantage of fitment of Bio-toilets, 22 Green corridors have been made functional, having zero human waste discharge from trains.**
- (xii) Cleanliness awareness campaigns are carried out for awareness and education of the rail users.**
- (xiii) Regular checks are conducted at officers / supervisors levels, and corrective action is taken wherever any deficiency is noticed.**
- (xiv) Enforcement of Indian Railway (Penalties for activities affecting cleanliness at railway premises) Rules, 2012.**
