GOVERNMENT OF INDIA
MINISTRY OF ELECTRONICS AND INFORMATION TECHNOLOGY
LOK SABHA
UNSTARRED QUESTION NO 817
TO BE ANSWERED ON 20.12.2017

CYBER FRAUDS

817   DR. MANOJ RAJORIA:

Will the Minister of Electronics and Information Technology be pleased to state:

(a) whether the Government has taken concrete steps to insulate the customers transacting through online methods from the Cyber frauds; and

(b) if so, the steps so far taken by the Government in this regard?

ANSWER

MINISTER OF STATE FOR ELECTRONICS AND INFORMATION
TECHNOLOGY (SHRI ALPHONS KANNANTHANAM)

(a) and (b) : Yes, Sir. The Government and RBI have taken various steps to insulate the customers transacting through online methods from Cyber frauds. Details of the initiatives are as below:

RBI guidelines on Cyber Security: RBI has issued the below mentioned guidelines on cyber security:

i)   Guidelines pertaining to creation of cyber security framework in Banks (RBI Circular Number DBS.CO/CSITE/BC.11/33.01.001/2015-16 dated 02.06.2016) are available at the RBI website link:

https://rbidocs.rbi.org.in/rdocs/notification/PDFs/NT41893F697BC1D57443BB76AFC7AB56272EB.PDF

ii)   Guidelines on Limited liability of customers in Unauthorized Electronic Banking Transactions (RBI Circular Number DBR.No.Leg.BC.78/09.07.005/2017-18 dated 06.07.2016) are available at the RBI website link:

https://rbidocs.rbi.org.in/rdocs/notification/PDFs/NOTI15D620D2C4D2CA4A33AABC928CA6204B19.PDF

(iii) Master Direction on Issuance and Operation of Prepaid Payment Instruments issued by RBI on 11.10.2017 is available at the RBI website link:

https://rbidocs.rbi.org.in/rdocs/notification/PDFs/58PPIS11102017A79E58CAEA28472A94596CFA79A1FA3F.PDF

(iv) **Mandatory reporting of security incidents to CERT-In**: Mandatory reporting of security incidents to CERT-In (RBI Circular Number – DBS.CO/CSITE/BC.11/33.01.001/2015-16) available at RBI website link:

https://rbidocs.rbi.org.in/rdocs/notification/PDFs/NT41893F697BC1D57443BB76AFC7AB562 72EB.PDF

CERT Advisories on Digital Payments: CERT-In has issued 27 focused advisories on awareness of security aspects of digital payments, from Nov'16 to Dec' 17, that aim at creating cyber security know-how by analyzing the threat vectors and suggesting best practices for the specific area in cyber security. These advisories aim at creating know- how analyzing the threat vectors and suggesting best practices for the specific area in cyber security.

Cyber Swachhta Kendra of CERT-In (Botnet Cleaning & Malware Centre): Cyber Swachhta Kendra was developed in February 2017, for detection of systems infected by malware and botnets.

Free Tools released for Citizens: CERT-In has also released free security tools which can be used by citizens to detect threats on mobile and desktops. These are USB Pratirodh, AppSamvid and M-Kavach.

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