

**GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS**

**LOK SABHA
UNSTARRED QUESTION NO.723
TO BE ANSWERED ON 20.12.2017**

MISBEHAVIOUR WITH INDIAN AIRLINE PASSENGER

723. DR. C. GOPALAKRISHNAN:

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether Chinese airlines officials have misbehaved with an Indian passenger at the Shanghai Pudong International Airport recently and if so, the details thereof;**
- (b) whether the Government has taken up this issue with the Chinese Government;**
- (c) if so, the details thereof;**
- (d) whether any response/reply has been received from Chinese Government in this regard; and**
- (e) if so, the details thereof?**

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
[GEN. (DR) V. K. SINGH (RETD)]**

(a) to (e) In August 2017, Ministry of External Affairs had received a complaint regarding alleged misbehaviour with some passengers of Indian origin by airport staff at the Shanghai Pudong International Airport. This issue was immediately taken up with the Chinese authorities through our Consulate in Shanghai to investigate the matter and ensure that recurrence of such incidents is avoided in future. No such incident has come to Government's attention since then.
