

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO. 2703
TO BE ANSWERED ON 3RD JANUARY, 2018**

POSTAL LIFE INSURANCE POLICY

2703. SHRI GODSE HEMANT TUKARAM:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the current status of the Postal Life Insurance policy in the country, State-wise including Maharashtra;
- (b) the details of the claims lying pending in various post offices as on date, State-wise;
- (c) the steps taken/being taken by the Government for timely disposal of these pending claims; and
- (d) the steps taken/being taken by the Government to promote Postal Life Insurance policy and to make it popular in the rural areas?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) The current status of the Postal Life Insurance policy in the country, State-wise including Maharashtra is placed at **Annexure 'A'**.
- (b) The details of the claims lying pending in various post offices as on 28.12.2017, State-wise is placed at **Annexure 'B'**.
- (c) Receipt and disposal of claim cases is a continuous process. The following steps are taken for timely disposal of claims:
 - (i) Indexing and monitoring through 808 Central Processing Centres (CPC) in the country.
 - (ii) Regular review and monitoring at various levels to expedite settlement of claims.
- (d) Steps taken to promote Postal Life Insurance policy and to make it popular in rural areas are as follows:
 - (i) Organizing Postal Life Insurance/Rural Postal Life Insurance Melas in rural areas.
 - (ii) Publicity through various media such as advertisement in newspapers, television, outdoor publicity, social media, radio jingles etc. and distribution of pamphlets amongst rural population through Gramin Dak Sevaks.

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(Annexure-A)

Details of PLI/RPLI policies and sum assured as on 28.12.2017

Sl. No.	Name of State	PLI		RPLI	
		No. of PLI policies as on date	Total Sum Assured of policies (Rs. In Crores)	No. of RPLI policies as on date	Total Sum Assured of policies (Rs. In Crores)
1	Arunachal Pradesh	18582	478.61	8053	106.65
2	Assam	137503	2838.32	436043	2780.23
3	Andhra Pradesh	319645	7901.59	3830967	11741.19
4	Bihar	128934	3690.26	834284	6222.70
5	Chhattisgarh	62001	1463.55	273222	1224.04
6	Delhi	145091	5030	12188	164
7	Goa	21622	612	6375	241
8	Gujarat	579623	12208	632879	5832
9	Haryana	113191	2476.28	311239	1989.61
10	Himachal Pradesh	98739	2018.90	291026	2043.28
11	J&K	89034	1030.90	405938	565.52
12	Jharkhand	106922	3574.20	685275	3042.13
13	Karnataka	359184	8832.52	601573	3907.63
14	Kerala	165304	2401.23	700155	1561.26
15	Madhya Pradesh	190025	1473.71	869474	2319.53
16	Maharashtra	616992	12705	1852028	14251
17	Manipur	4920	80.66	8883	47.18
18	Meghalaya	5209	141.71	11797	77.26
19	Mizoram	5142	106.95	10292	47.37
20	Nagaland	3592	74.56	8350	60.10
21	Odisha	139154	4638.10	673407	7856.40
22	Punjab	95044	2286	288807	2365
23	Rajasthan	230400	5670.41	1430907	4796.31
24	Sikkim	636	8.68	4845	35.76
25	Tamil Nadu	532183	13831.70	3727892	18304.17
26	Telangana	171663	4436.68	1417717	4869.90
27	Tripura	13710	224.49	54043	298.97
28	Uttar Pradesh	324707	8412.85	1210168	5779.64
29	Uttarakhand	61123	1628.37	380821	2229.86
30	West Bengal	269380	4985.91	949909	9309.13
	Total	5009255	115262.14	21928557	114068.82

Contd...3/-

Details of pending PLI/RPLI claim cases in various Post Offices as on 28.12.2017

Sl. No.	Name of State	PLI				RPLI			
		Death	Maturity	Surrender	Total	Death	Maturity	Surrender	Total
1	Arunachal Pradesh	3	37	8	48	0	5	8	13
2	Assam	4	22	9	35	5	24	14	43
3	Andhra Pradesh	152	295	159	606	364	1035	1494	2893
4	Bihar	10	52	5	67	18	115	24	157
5	Chhattisgarh	7	6	4	17	3	4	8	15
6	Delhi	7	89	20	116	00	7	1	8
7	Goa	4	33	23	60	2	18	9	29
8	Gujarat	75	54	307	436	21	53	89	163
9	Haryana	22	122	34	178	19	83	39	141
10	Himachal Pradesh	16	76	19	111	17	122	24	163
11	J&K	0	4	8	12	2	4	18	24
12	Jharkhand	12	32	6	50	19	46	11	76
13	Karnataka	155	393	394	942	166	220	1077	1463
14	Kerala	3	14	20	37	6	9	26	41
15	Madhya Pradesh	17	93	63	173	10	84	26	120
16	Maharashtra	124	277	388	789	79	144	391	614
17	Manipur	1	2	9	12	0	0	3	3
18	Meghalaya	0	2	4	6	0	1	5	6
19	Mizoram	0	8	2	10	0	4	1	5
20	Nagaland	1	3	0	4	1	0	4	5
21	Odisha	150	165	161	476	198	234	172	604
22	Punjab	21	50	20	91	20	47	52	119
23	Rajasthan	43	10	49	102	41	8	142	191
24	Sikkim	0	0	0	0	0	1	2	3
25	Tamil Nadu	117	292	273	682	336	396	1744	2476
26	Telangana	32	57	55	144	62	71	93	226
27	Tripura	0	7	4	11	3	13	3	19
28	Uttar Pradesh	99	219	104	422	87	171	190	448
29	Uttarakhand	22	23	69	114	64	93	194	351
30	West Bengal	94	213	85	392	70	360	208	638
	Total	1191	2650	2302	6143	1613	3372	6072	11057
