

**GOVERNMENT OF INDIA
MINISTRY OF RAILWAYS**

**LOK SABHA
UNSTARRED QUESTION NO. 2692
TO BE ANSWERED ON 03.01.2018**

ONLINE TICKET BOOKING

2692. DR. KAMBHAMPATI HARIBABU:

Will the Minister of RAILWAYS be pleased to state:

- (a) the details of revenue earned through ticket booking online and offline during the last two years;**
- (b) whether the Government is planning for paperless tickets in trains; and**
- (c) if so, the details thereof?**

ANSWER

MINISTER OF STATE IN THE MINISTRY OF RAILWAYS

(SHRI RAJEN GOHAIN)

(a) to (c): A Statement is laid on the Table of the House.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (c) OF UNSTARRED QUESTION NO.2692 BY DR. KAMBHAMPATI HARIBABU TO BE ANSWERED IN LOK SABHA ON 03.01.2018 REGARDING ONLINE TICKET BOOKING

(a): The details of revenue earned through booking of tickets online and offline during the last two years are as under:

(₹ in crore)

Financial Years	Revenue earned through booking of tickets online	Revenue earned through booking of tickets booked offline
2015-16	17204.06	28119.87
2016-17	19209.28	28468.81

(b) & (c): Indian Railways has already introduced paperless ticketing. In case of e-tickets booked through Indian Railway Catering & Tourism Corporation (IRCTC) website including through mobile application based ticket, Short Message Service (SMS) sent by IRCTC and screen shot of the e-ticket (Virtual Reservation Message) displayed through laptops/palmtops/mobile phones has been permitted as valid authority for travel alongwith prescribed identity proof in original subject to appearance of name of the passengers on the reservation chart and thus there is no need to take a print-out of Electronic Reservation Slip (ERS)/e-ticket in this case.

Further, with a view to facilitating convenient booking of unreserved tickets by passengers without having to stand in long queues to purchase Railway tickets, Indian Railways has introduced the facility of booking of paperless unreserved ticket, season ticket and platform ticket through mobile phone in some stations in Central, Western, Eastern, Southern, South Eastern, South Central and Northern Railways.
