

**GOVERNMENT OF INDIA  
MINISTRY OF RAILWAYS**

**LOK SABHA  
UNSTARRED QUESTION NO.2556  
TO BE ANSWERED ON 03.01.2018**

**SMS SERVICE**

**†2556. SHRI NAGAR RODMAL:  
SHRI OM PRAKASH YADAV:**

**Will the Minister of RAILWAYS be pleased to state:**

- (a) whether the Government proposes to formulate a scheme to inform the passengers beforehand through SMS in case the trains such as Rajdhani and Shatabdi gets delayed;**
- (b) if so, the details thereof and the time by which this service is likely to be implemented;**
- (c) whether the Government is likely to charge any service fee from the passengers for providing this facility; and**
- (d) if so, the details thereof and the reasons therefor?**

**ANSWER**

**MINISTER OF STATE IN THE MINISTRY OF RAILWAYS**

**(SHRI RAJEN GOHAIN)**

**(a) to (d): At present, in case of train delay by more than one hour, Short Message Service (SMS) is being sent to passengers of Rajdhani, Shatabdi, Tejas, Gatimaan, Suvidha, Duronto, Garibrath and Janshatabdi trains who are going to board trains from next/upcoming station. At present, no charges are being levied for these SMSs.**

**Strengthening the existing passenger facilities and expanding their scope is a continuous process.**

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