

GOVERNMENT OF INDIA  
MINISTRY OF PANCHAYATI RAJ  
**LOK SABHA**  
**UNSTARRED QUESTION NO. 1837**  
TO BE ANSWERED ON 28.12.2017

**Common Service Centres**

**1837. SHRI JAYADEV GALLA:**

Will the Minister of PANCHAYATI RAJ be pleased to state:

- (a) the aims and objectives of common service centres being set up in every Gram Panchayat and the details of services likely to be provided through the CSCs in Gram Panchayats;
- (b) whether the target to set up CSCs in Gram Panchayats in phase-I has been achieved;
- (c) if not, the details thereof and the reasons therefor, State-wise;
- (d) whether Government has approved CSC phase-II which envisages setting up of 2.5 lakh CSCs in various States and UTs; and
- (e) if so, the details thereof and the time by which they are likely to be set up, State/UT-wise ?

**ANSWER**

MINISTER OF STATE IN THE MINISTRY OF PANCHAYATI RAJ  
(SHRI PARSHOTTAM RUPALA)

(a) The Ministry of Electronics and Information Technology, Government of India has been implementing a project namely “Common Services Centre (CSC) 2.0” since August, 2015 under Digital India Programme for a period of four years, which aims to set up at least one CSC at Gram Panchayat (GP) level to cover all GPs across the country. The key objective of CSCs is to deliver various citizen centric services, such as Government to Citizen (G2C), Business to Citizen (B2C) services, financial inclusion services, educational services, skill development services etc. Details of the Services being delivered through CSCs are given in **Annexure-I**.

(b) Yes Madam.

(c) Does not arise, in view of (b) above.

(d) & (e) Yes. Government of India approved CSC 2.0 project in August, 2015 with an aim to set up at least one Common Services Centre (CSC) at each Gram Panchayat (GP) across the country by August, 2019. Till October, 2017, there were 2,69,608 Common Services Centres (CSCs) across the country; among which, 1,70,657 CSCs were at Gram Panchayat (GP) level. The number of CSCs in the country (State/UT-wise) is given in **Annexure-II**.

\*\*\*\*\*

*Annexure referred to in reply to part (a) of the Lok Sabha Unstarred Question No.1837 for 28.12.2017 regarding Common Service Centres*

<b>KEY SERVICES THROUGH CSC NETWORK</b> (Digital Seva Platform)
<b>G2C Services -</b>
❖ Central Govt Services (Passport, PAN card, PMAY, Vendor Registration under FSSAI, Swachh Bharat Abhiyan, Pradhan Mantri Fasal Bima Yojana, Soil Health Card etc.)
❖ E-District/SSDG Services (Caste, Domicile, Income, etc Certificates, land records etc)
❖ Aadhaar Services (enrolment, updation, Aadhaar Card Printing)
❖ Election Commission Services
<b>B2C Services – e-Recharge, bill collection, e-Commerce, IRCTC berth Reservation</b>
<b>Financial Services -</b>
❖ Banking Services (deposit , withdrawal , remittance)
❖ Insurance Services (premium collection , policy)
❖ Aadhaar Enabled Payment System (AEPS)
<b>Educational Services –</b> National Digital Literacy Mission, (NDLM) – Digital Saksharata Abhiyan (DISHA) / Pradhan Mantri Gramin Digital Saksharata Abhiyan (PMGDISHA), Cyber Gram Yojana, National Institute of Open Schooling (NIOS), National Institute of Electronics & Information Technology (NEILIT) Courses, animation course, accounting, Legal Literacy, Investors' Awareness Programme
<b>Skill Development –</b> data entry operator, electric, auto mechanic, Scheme for Differently Abled Persons (PWD),
<b>Utility Services - Bharat Bill Payment, Electricity Bill Payment , Water Bill Payment</b>
<b>Health Services –</b> Tele consultation, Jan Aushudhi
<b>Connectivity Services -</b> Wi-Fi Choupal

## Annexure-II

*Annexure referred to in reply to part (e) of the Lok Sabha Unstarred Question No.1837 for 28.12.2017 regarding Common Service Centres*

Sl. No.	State	No. of CSCs at GP level only (excluding the CSCs in urban areas)
1	Andhra Pradesh	3905
2	Arunachal Pradesh	53
3	Assam	2145
4	Bihar	13110
5	Chhattisgarh	8555
6	Goa	33
7	Gujarat	7576
8	Haryana	5489
9	Himachal Pradesh	2156
10	Jammu & Kashmir	1277
11	Jharkhand	6067
12	Karnataka	2772
13	Kerala	1238
14	Madhya Pradesh	14199
15	Maharashtra	20684
16	Manipur	317
17	Meghalaya	80
18	Mizoram	110
19	Nagaland	130
20	Odisha	6319
21	Punjab	3996
22	Rajasthan	9156
23	Sikkim	25
24	Tamil Nadu	5019
25	Telangana	3165
26	Tripura	361
27	Uttar Pradesh	41254
28	Uttarakhand	4233
29	West Bengal	7101
	<b>State Total</b>	<b>170525</b>
	<b>Union Territory</b>	
1	Andaman & Nicobar	22
2	Chandigarh	23
3	Dadra & Nagar Haveli	10
4	Daman and Diu	1
5	Delhi	0
6	Lakshadweep	2
7	Puducherry	74
	<b>UT Total</b>	<b>132</b>
	<b>GRAND TOTAL</b>	<b>170657</b>

\*\*\*\*\*