

**GOVERNMENT OF INDIA
MINISTRY OF HEALTH AND FAMILY WELFARE
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA
UNSTARRED QUESTION NO. 175
TO BE ANSWERED ON 15TH DECEMBER, 2017**

PERFORMANCE OF DISTRICT HOSPITALS

**175. SHRI AJAY MISRA TENI:
SHRI G. HARI:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether the Government has any proposal to launch index to assess performance of district hospitals in the country and if so, the details thereof;
- (b) the details of parameters to be set for the performance/rating of district hospitals;
- (c) whether despite large funds being allocated to district hospitals there is no comprehensive system to assess their performance and if so, the details thereof;
- (d) whether the Government has identified facilities which need focus by the State Government; and
- (e) if so, the details thereof?

**ANSWER
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND
FAMILY WELFARE
(SHRI ASHWINI KUMAR CHOUBEY)**

(a) & (b): Yes. An index has been developed by NITI Aayog in consultation with various stakeholders including Ministry of Health & Family Welfare (MoHFW), and representatives from States. NITI Aayog has devised a methodology to rank district hospitals across the country. The District Hospitals would be categorized on the basis of bed count. District Hospitals of North Eastern States would be ranked separately amongst themselves. Each District Hospital would be provided a score on the basis of 16 indicators covering infrastructure, quality, human resources and services rendered.

Parameters for ranking of District Hospitals are annexed.

(c): Under National Health Mission (NHM), a comprehensive system to assess the performance of various public health facilities, including district hospitals, has been implemented under the National Quality Assurance Programme (NQAP).

NQAP has defined 30 key performance indicators grouped as productivity, efficiency, clinical care & safety and service quality, for assessment of performance of District Hospitals. The hospitals report these indicators through the institutional mechanism set up under NHM. National Quality Assurance Standards guidelines is available at URL: “<http://nhsrcindia.org/sites/default/files/Operational%20Guidelines%20on%20Quality%20Assurance.pdf>” which includes the list of indicators.

(d) & (e): Public Health and Hospitals being a State subject, the primary responsibility regarding provision of healthcare services lies under the jurisdiction of the State/UT Governments, including strengthening of health facilities. Central Government does not identify particular health facilities that need focus by State Government centrally. However, under NHM, technical and financial support is provided to States/UTs for strengthening their overall health systems based on the proposals received from them in their NHM-Programme Implementation Plans (PIPs), within their overall resource envelope. This support inter alia includes support towards strengthening of health facilities identified by them, if any.

Parameters for ranking of District Hospitals:

The ranking would involve the following 16 indicators *covering infrastructure, quality, human resources and services rendered*, which are categorized majorly as:

- i. Structure
- ii. Process
- iii. Outcome/ output

These indicators are categorized into two major types:

- i. Indicators that are largely under the control of the State (Category A)
- ii. Indicators that are largely under the control of the District hospital (Category B)

The indicators were identified and finalized after due consultation with stakeholders involving MoHFW, NITI Aayog, States/ UTs and Development Partners.

Domain	Weightage (%)	Category	Indicators
Structure (15%)	3	A	1. Number of functional hospital beds per 100,000 population
	3	A	2. a- Ratio of doctors in position to IPHS norm b- Ratio of staff nurses in position to IPHS norm c- Ratio of paramedical staff in position to IPHS norm
	3	B	3. Proportion of support services available
	3	A	4. Proportion of core healthcare services available
	3	A	5. Proportion of diagnostic services available
Process (10%)	5	B	6. Kayakalp score
	5	B	7. Quality score
Outputs and Outcomes (75%)	8	B	8. Number of laboratory tests per technician
	8	B	9. Stock out rate of essential drugs
	8	B	10. OPD per doctor
	9	B	11. Bed occupancy rate
	8	B	12. Surgical Productivity Index
	8	B	13. C-section rate
	8	B	14. Blood bank replacement rate
	9	B	15. Post-surgical infection rate
	9	B	16. Patient satisfaction score

Each indicator has been assigned a specific weightage which would be considered while scaling indicator. A composite index based on the scaled value of the indicators would be generated to provide the final score to the district hospital.