

**GOVERNMENT OF INDIA  
MINISTRY OF EXTERNAL AFFAIRS**

**LOK SABHA  
UNSTARRED QUESTION NO.1471  
TO BE ANSWERED ON 27.12.2017**

**DELAY IN ISSUANCE OF PASSPORTS**

**1471. SHRI RAM TAHAL CHAUDHARY:**

**Will the Minister of EXTERNAL AFFAIRS be pleased to state:**

- (a) whether unnecessary delay is being caused in issuance of passport in Ranchi (Jharkhand) and passports are not being issued within stipulated time period;**
- (b) if so, the reasons therefor;**
- (c) the number of applications regarding issuance of passports received during the previous year along with the number of passports issued within the stipulated time period;**
- (d) the number of such applications which are pending for more than three months at present;**
- (e) whether the Government has taken any action against any officer in this regard; and**
- (f) if so, the details thereof during the last three years?**

**ANSWER**

**THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS  
[GEN. (DR) V. K. SINGH (RETD)]**

**(a) to (c) During the previous year 2016, the total number of applications received for passports were 74,899. Out of these, 2188 applications were found to be faulty. The remaining 72,711 applicants were issued passports within the time of 30 days [excluding Police Verification time] as stipulated in the Citizens' Charter of the Ministry for Issuance and Delivery of Passport Services. There is thus no delay in the issuance of passports by the Passport Office at Ranchi (Jharkhand) during 2016.**

**(d) During the current year 2017, the total number of applications received for passports till 30 November, 2017 were 85,414 out of which 78,812 applications were issued passports within the time of 30 days [excluding Police Verification time] as stipulated in the Citizens' Charter of the Ministry for Issuance and Delivery of Passport Services. 1105 applications were found to be faulty from the remaining 6,602 applications. Out of the remaining 5497 applications, 223 applications are pending for more than 30 days for issue of passport - 208 are pending with the applicants, 11 with the police for verification and 4 with the Passport Office at Ranchi (Jharkhand).**

**(e) & (f) As the passports have been issued within the stipulated time by the Passport Office at Ranchi (Jharkhand) during 2016, there is no cause for any action.**

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