

GOVERNMENT OF INDIA
MINISTRY OF CIVIL AVIATION
LOK SABHA
UNSTARRED QUESTION NO. : 1070
(To be answered on the 21st December 2017)

DELAY/CANCELLATION OF FLIGHTS

1070. SHRI PANKAJ CHAUDHARY

Will the Minister of CIVIL AVIATION

नागर विमानतल मंत्री

be pleased to state:-

- (a) whether cases of flight delays and cancellations by Air India have come to the notice of the Government;
- (b) if so, the on-time-performance of Air India during January, 2017 to October, 2017;
- (c) whether the Government proposes to formulate any plan to ensure on-time-operation of Air India flights; and
- (d) if so, the details thereof and the corrective steps taken by the Government in this regard?

ANSWER

Minister of State in the Ministry of CIVIL AVIATION

नागर विमानतल मंत्रालय में राज्य मंत्री

(Shri Jayant Sinha)

(a) & (b): Yes, Madam. The OTP of Air India flights for the period of January 2017 to October 2017 is attached as Annexure.

(c) & (d): OTP is monitored at higher level by the top management of Air India as well as Ministry of Civil Aviation. Further, the following measures are being taken to improve the punctuality/on-time performance of Air India :-

(i) On-time Performance of flights are monitored at highest level within Air India.

(ii) To ensure better on-time performance, a meeting is conducted every day wherein heads of verticals as well as regional heads discuss the previous day operation and take corrective action in the review.

(iii) Initiatives have been taken to increase the availability of resources in terms of crew and aircraft thereby improving the on-time performance. Extra efforts are being made to ensure passenger connection.

(iv) Steps have been taken for improving availability of aircraft spares to improve aircraft availability.

(v) Steps have been taken for better coordination with airport operators, ground handling agencies wherever required.

ANNEXURE

Month	OTP(%)
January 2017	63.7
February, 2017	73.0
March, 2017	82.5
April, 2017	86.1
May, 2017	81.3
June, 2017	76.0
July, 2017	73.4
August, 2017	75.1
September, 2017	81.7
October, 2017	82.7