

GOVERNMENT OF INDIA  
MINISTRY OF FINANCE  
DEPARTMENT OF FINANCIAL SERVICES

LOK SABHA  
UNSTARRED QUESTION NO 968

TO BE ANSWERED ON THE 21<sup>ST</sup> JULY, 2017 (FRIDAY)/ ASHADHA 30, 1939 (SAKA)

**Security to Banks/ATMs**

**968. Shri Ashwini Kumar:  
Shri Sushil Kumar Singh:**

Will the Minister of FINANCE be pleased to state:

- (a) whether there has been a sudden spurt in the incidents of robbery and attack on customers in banks, cash vans and Automated Teller Machines (ATMs) in the recent past;
- (b) if so, the number of such incidents reported along with the amount looted/involved and persons arrested/ acquitted during the last one year and current year, Bank and State/Union Territory-wise including Delhi and Srinagar;
- (c) whether the public/private sector bank ATMs are provided adequate safety and security, including guards and if so, the details thereof; and
- (d) the other steps taken/being taken by the Government to strengthen the security of the banks/cash vans/ATMs in the country and the outcome thereof?

**ANSWER**

MINISTER OF STATE IN THE MINISTRY OF FINANCE  
**(SHRI SANTOSH KUMAR GANGWAR)**

(a) & (b): Information provided by Reserve Bank of India (RBI) for the year 2016-17, bank-wise and state-wise, of the number of incidents of fraud, robbery, theft, dacoity & burglary etc. in ATMs and branches etc. is at Annexure I and Annexure II respectively.

(c) & (d): RBI has advised Banks from time to time to enhance security arrangements at their branches and ATMs including coverage of ATM sites by CCTVs and ensuring adequate training of security staff posted at ATMs. Banks have also been advised by RBI to review and strengthen the security arrangements in their branches / ATMs to deal with instance of robberies etc. and to deal with risk perceptions emerging from such incidents.

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**Annexure referred to part (a) & (b) of Lok Sabha Un-Starred Q.No. 968 for 21.07.2017.**

**Incidence of robbery, theft, dacoity & burglary reported by Banks (Bankwise)**

Bank Name	2016-17	
	No. of Cases	Amt involved in Lakh
Allahabad Bank	18	63.17
American Express Banking Corp.	0	0
Andhra Bank	15	30.26
Axis Bank Ltd.	33	827.56
Bandhan Bank Ltd.	283	62.39
Bank of America, National Association	0	0
Bank of Baroda	39	178.43
Bank of India	22	204.19
Bank of Maharashtra	18	14.64
Bharatiya Mahila Bank Ltd.	2	0
Canara Bank	12	307.62
Catholic Syrian Bank Ltd.	1	0
Central Bank of India	20	60.26
Citibank N.A.	0	0
City Union Bank Ltd.	0	0
Corporation Bank	4	18.92
Dena Bank	8	3.31
Deutsche Bank ( Asia )	1	0
Dhanlaxmi Bank Limited	4	3.83
Equitas Small Finance Bank Limited	2	0.77
HDFC Bank Ltd.	22	456.09
ICICI Bank Ltd.	35	1117.35
IDBI Bank Limited	7	17.5
Indian Bank	13	3.1
Indian Overseas Bank	24	54.56
IndusInd Bank Ltd.	4	18.07
ING Vysya Bank Ltd.	0	0
Jammu & Kashmir Bank Ltd.	29	130.8
Karnataka Bank Ltd.	4	21.73
Karur Vysya Bank Ltd.	4	0
Kotak Mahindra Bank Ltd.	19	49.26
Lakshmi Vilas Bank Ltd.	0	0
Nainital Bank Ltd.	0	0
Oriental Bank of Commerce	43	191.81
Punjab & Sind Bank	20	6.76
Punjab National Bank	30	377.2
South Indian Bank Ltd.	17	2
Standard Chartered Bank	1	11.54
State Bank of Bikaner & Jaipur	27	30.71
State Bank of Hyderabad	5	55
State Bank of India	105	1583.16
State Bank of Mysore	6	15.29
State Bank of Patiala	30	25.36
State Bank of Travancore	10	0.19
Syndicate Bank	14	13.7
Tamilnad Mercantile Bank Ltd.	3	0.5
UCO Bank	10	316.36
Union Bank of India	29	124.35
United Bank of India	9	125.73
Vijaya Bank	9	6
Yes Bank Ltd	1	0.62
<b>Grand Total</b>	<b>1012</b>	<b>6530.09</b>

**Incidence of robbery, theft, dacoity & burglary reported by Banks (Statewise)**

State Name	2016-17	
	No. of Cases	Amt involved in Lakh
Overseas	16	0.54
Andhra Pradesh	38	1158.71
Arunachal Pradesh	0	0
Assam	50	163.97
Bihar	117	308.87
Chandigarh	1	0
Chhattisgarh	13	69.45
Delhi	31	608.89
Goa	1	0
Gujarat	46	175.15
Haryana	70	402.98
Himachal Pradesh	13	118.05
Jammu & Kashmir	38	200.39
Jharkhand	31	158.76
Karnataka	25	98.85
Kerala	14	29.19
Madhya Pradesh	35	51.34
Maharashtra	61	1017.75
Manipur	2	265.24
Meghalaya	2	12.75
Nagaland	0	0
Orissa	61	581.31
Punjab	67	214.95
Rajasthan	47	78.09
Tamil Nadu	23	79.95
Telengana	1	0
Tripura	2	0.32
Uttar Pradesh	95	535.7
Uttaranchal	12	31.85
West Bengal	100	167.04
<b>Grand Total</b>	<b>1012</b>	<b>6530.09</b>