

**GOVERNMENT OF INDIA  
MINISTRY OF CIVIL AVIATION  
LOK SABHA  
UNSTARRED QUESTION NO. : 3999  
(To be answered on the 10<sup>th</sup> August 2017)**

**PASSENGER SERVICES AT AIRPORTS**

**3999.      SHRIMATI RAKSHATAI KHADSE**

**Will the Minister of CIVIL AVIATION**  
नागर विमानन मंत्री

**be pleased to state:-**

- (a): whether the Government has constituted various committees including technical committee to improve and implement technology enabled services for ease of the passengers to be provided at airports especially at crowded airports like Delhi, Mumbai etc. in the initial stage;  
(b): if so, the details thereof; and  
(c): the remedial solutions submitted, if any, by these committees?

**ANSWER**

**Minister of State in the Ministry of CIVIL AVIATION**  
नागर विमानन मंत्रालय में राज्य मंत्री

**(Shri Jayant Sinha)**

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(a) & (b): Yes, Madam. The Government has constituted a three tier set-up, which includes a Policy Review Board, Technical Working Committee and Digital Cell to ensure seamless air travel experience to the passengers at all airports especially at crowded airports like Delhi, Mumbai etc.

(c) : No such remedial solutions have been submitted by these Committees as the deliberations are at early stages.

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