

**GOVERNMENT OF INDIA
MINISTRY OF EXTERNAL AFFAIRS**

**LOK SABHA
UNSTARRED QUESTION NO.3778
TO BE ANSWERED ON 09.08.2017**

TRANSPORTING MORTAL REMAINS

3778. SHRI P. KUMAR:

Will the Minister of EXTERNAL AFFAIRS be pleased to state:

- (a) whether Indian nationals face horrific experience in bringing the dead bodies of their relatives back to India;**
- (b) if so, the details thereof;**
- (c) the details of the number of dead bodies to be brought back from Saudi Arabia and other Gulf countries, and the number of bodies that were brought back to India during the last two years and this year, year-wise, country-wise; and**
- (d) the steps taken by the Government in this regard?**

ANSWER

**THE MINISTER OF STATE IN THE MINISTRY OF EXTERNAL AFFAIRS
[GEN. (DR) V. K. SINGH (RETD)]**

- (a) No. Our Missions/Posts abroad extend all possible help in bringing back the dead bodies to the relatives of those who die abroad.**
- (b) Does not arise.**
- (c) Details are at Annexure.**
- (d) As soon as the information about the death of an Indian national comes to the knowledge of the concerned Indian Mission/Post abroad, they take proactive action by seeking a report from the local Foreign Office and other concerned authorities regarding the cause of the death of the Indian national. Our Missions/Posts abroad also inform the next of kin of the deceased Indian national, and facilitate the transportation to India or local**

burial of mortal remains in accordance with the wishes of the family of the deceased. The relevant documents related to the deceased are attested and other assistance is provided on priority basis when required, including after office hours and on holidays.

A new Consular Services Monitoring System named MADAD has been set up recently, which accords maximum priority to the follow up of mortal remains cases. Anyone can directly lodge a grievance to MADAD portal, which flashes it immediately for action to the welfare officer of the concerned Indian Mission/Post. MADAD portal also enables easy tracking, sharing/receiving information and follow up between a grievant and the concerned Indian Mission/Post.

ANNEXURE

Country	Number of dead bodies to be brought back to India			Number of bodies brought back to India		
	2015	2016	2017	2015	2016	2017
			(upto 1.8.2017)			(upto 1.8.2017)
Bahrain	190	148	121	190	148	121
Iraq	11	5	6	11	5	6
Kuwait	504	468	279	504	468	279
Muscat	473	447	258	473	447	258
Qatar	279	281	163	279	281	163
Saudi Arabia	1273	1260	758	1273	1257	667
United Arab Emirates	1315	1418	835	1315	1418	835
Yemen	8	6	0	8	6	0
TOTAL:	4053	4033	2420	4053	4030	2329
