

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
UNSTARRED QUESTION NO. 3433  
TO BE ANSWERED ON 4<sup>TH</sup> AUGUST, 2017**

**STUDY ON DOCTOR-PATIENT BEHAVIOUR**

**3433. SHRI M.K. RAGHAVAN:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) whether there is a rise in the incidents of patients manhandling doctors and doctors in turn going on protests and if so, the details thereof;
- (b) whether the Government has undertaken any study on the rise of impatience by the patients family and the striking tendency by medical professionals, if so, the details thereof;
- (c) whether the Government considers the need to redefine teaching in MBBS courses and also focus on knowledge, skill and behaviour and if so, the details thereof; and
- (d) whether the Government proposes to incorporate modules on humanitarian conduct, including etiquette and ethics for medical students instead of just acquisition of skill and subject knowledge and if so, the details thereof?

**ANSWER  
THE MINISTER OF STATE IN THE MINISTRY OF HEALTH AND  
FAMILY WELFARE  
(SHRI FAGGAN SINGH KULASTE)**

- (a): So far as Central Government hospitals in Delhi, namely, Safdarjung, Dr. R.M.L and LHMC and Associated hospitals are concerned, some incidents have been reported by these hospitals. These incidents pertained to assault, manhandling, misbehaviour with doctors of these hospitals by attendants and relatives of the patients resulting in strike by the resident doctors.
- (b): No such study has been reported by these Hospitals.
- (c) & (d): These hospitals including All India Institute of Medical Sciences (AIIMS), New Delhi have been focusing on knowledge, skill and behavioural communication, interpersonal bonding etc. in their course curriculum for medical students.