

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS**

**LOK SABHA
UNSTARRED QUESTION NO.2919
TO BE ANSWERED ON 2ND AUGUST, 2017**

SHORTAGE OF POSTAL STAFF

2919. SHRI K.N. RAMACHANDRAN:
ADV. NARENDRA KESHAV SAWAIKAR:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) whether the Government has received any complaint regarding shortage of staff in the postal department and if so, the details thereof and the reasons therefor;
- (b) whether it is a fact that large number of vacancies exist in Post Offices across the country and if so, the details thereof, State/UT-wise and the steps taken by the Government in this regard;
- (c) whether the Government has asked the Postal Department to diversify its activities, in view of the competitive environment in the country to attract public investments and if so, the details thereof;
- (d) whether the Government has received complaints about non-implementation of such measures in view of shortage of postal staff; and
- (e) if so, the details thereof along with the action taken by the Government in this regard?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

- (a) Department do receive complaints from general public regarding shortage of staff in various Postal Circles. Shortage of staff is due to vacancies arising on account of retirement, promotion, death and deputation. Action is taken on a regular basis to fill up these vacancies as per the recruitment rules.

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(b) Postal Circle-wise vacant posts in different grades in Post Offices are as under:

S.No.	Postal Circle	Postmasters	Supervisors	Postal Assistants	Postman	MTS
1	Andhra Pradesh	60	144	789	717	202
2	Assam	18	71	430	314	104
3	Bihar	43	280	813	776	687
4	Chhattisgarh	18	22	202	251	65
5	Delhi	26	131	612	1210	585
6	Gujarat	281	362	1067	875	630
7	Haryana	58	139	485	275	187
8	Himachal Pradesh	17	52	298	87	58
9	Jammu & Kashmir	11	36	232	194	165
10	Jharkhand	16	68	251	336	81
11	Karnataka	115	196	736	600	353
12	Kerala	147	160	316	0	0
13	Madhya Pradesh	31	169	395	613	89
14	Maharashtra	275	551	3502	4435	1431
15	North East	26	19	135	272	158
16	Odisha	487	156	898	133	425
17	Punjab	71	141	603	378	101
18	Rajasthan*	38	91	1111	294	289
19	Tamilnadu	873	1175	678	1564	548
20	Telangana	62	107	422	380	165
21	Uttar Pradesh	81	227	2210	2239	1468
22	Uttarakhand	33	42	416	350	191
23	West Bengal	0	691	719	239	310
	Total	2787	5030	17320	16532	8292

*Figures as on 07.04.2017

Recruitment to fill up vacant posts is done periodically through Staff Selection Commission and at Circle level for various posts as per the provisions of the relevant recruitment rules.

(c) Government is making continuous endeavour for optimum utilization of the vast network of Department of Posts so as to deliver services at the doorstep of the public. Some of the recent diversified activities of Department of Posts include Post Office Passport Seva Kendra (POPSK), Aadhar updation and enrolment centre and India Post Payment Bank (IPPB).

(d) & (e) Diversified activities as mentioned in (c) above are being carried out with appropriate staff management.
