

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF TELECOMMUNICATIONS**

**LOK SABHA
UNSTARRED QUESTION NO.2788
TO BE ANSWERED ON 2ND AUGUST, 2017**

COMPUTING ABILITY

2788. DR. P.K. BIJU:

Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Government has taken note of the 71st Round report of the survey conducted by the National Sample Survey Office (NSSO) as per which an estimated 8.8 per cent of the rural population has computing ability in the country and if so, the details thereof and the reasons therefor along with the reaction of the Government thereto; and

(b) the measures taken/being taken by the Government to promote the digitization along with digital literacy in the country?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) & (b) The Government has taken note of the National Sample Survey Office (NSSO) 71st Round Report on Social Consumption relating to education. As per this Report, the percentage of persons (age 14 years and above) who are able to operate computer in rural India was 8.8% and the percentage of persons (age 14 years and above) able to use computer for word processing/ typing in rural India was 7.8% in 2014.

The initiatives taken by the Government to promote digital literacy throughout the country are as under:

- The Government is implementing the scheme “National Digital Literacy Mission (NDLM)” which aims to make one person from every eligible household digitally literate across the country including rural India. Under Digital India, a new scheme entitled “Digital Saksharta Abhiyan (DISHA)” was approved in December 2014 with a target to train an additional 42.50 lakh candidates in digital literacy over a period of four years across the country including rural India. The total target of making 52.50 lakh persons digitally literate under the above schemes has been achieved in December 2016, out of which around 42% candidates are from rural India.
- In February, 2017, the Government has approved scheme entitled “Pradhan Mantri Gramin Digital Saksharta Abhiyan (PMGDISHA)” which is aimed at ushering in digital literacy in rural India by covering 6 crore rural households (one person per household) by 31.03.2019. To ensure equitable geographical reach, each of the 2,50,000 Gram Panchayats would be expected to register an average of 200-300 candidates. Under the Scheme, more than 20 lakh candidates have been trained.

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The steps taken by the Government to promote overall digitization of services are as under:

- Government is promoting establishment of Common Services Centres (CSCs) through CSC e-Governance Services India Ltd., a Special Purpose Vehicle (CSC –SPV). One of the major roles of CSC is to provide citizen centric services in electronic mode (online) including Government-to-Citizens (G2C) and Business-to-Citizens (B2C) services in the locality of citizens. The CSCs also aim to provide individual access to internet to citizens in rural India where the ICT usage is very low. The ongoing CSC 2.0 Project under Digital India Programme aims to create a self sustaining network of 2.5 Lakh CSCs covering all Gram Panchayats (GPs), with at least one CSC at each Gram Panchayat. Till date 3,00,774 CSCs have been registered across the country, among which, 1,96,922 CSCs are at Gram Panchayat (GP) level. Out of the total registered Common Services Centres, 2,61,071 CSCs are functioning and transacting for delivery of eServices; among which, 1,63,226 CSCs functioning are at GP level.
- *'Digital Finance for Rural India: Creating Awareness and Access through Common Service Centres(CSCs)'* under the Digital Saksharta Abhiyan (DISHA) has been initiated in November 2016 for conducting awareness sessions on digital finance options available for rural citizens as well as enabling various mechanisms of digital financial services such as Unstructured Supplementary Service Data(USSD), Unified Payment Interface (UPI), Cards/Point of Sales(PoS), Aadhaar Enabled Payment System(AEPS) and eWallet etc. Under this initiative, more than 2 crore rural citizens and more than 27 lakh Merchants have been trained/enabled. Further, sensitization drives were carried out at 650 Districts and 5,735 Blocks throughout the country.
- **Aadhaar:** To give statutory backing to Aadhaar 'The Aadhaar (Targeted Delivery of Financial and Other Subsidies, Benefits and Services) Act, 2016' was notified on 26th March, 2016. So far, 116.46 crore Aadhaar have been generated.
- **Direct Benefit Transfers(DBT):** The Direct Benefit Transfer is being provided to citizens. Till date 314 schemes of 51 Ministries/ Departments are there on DBT platform. An amount of more than Rs. 2.14 Lakh crore has been transferred through DBT.
- **Government e-Market Place (GeM):** To facilitate on line procurement of Goods & Services required by various Government Departments/ Organizations/ PSUs, Government e-Marketplace (GeM) has been implemented. GeM will enhance transparency, efficiency and speed in public procurement.
- **E-Office:** It is a Digital Workplace Solution which aims to usher in efficient, effective and transparent inter-government and intra-government transactions and processes. As on date, a total of 78 Central Government Ministries / Departments have been covered under e-Office.
- **Digital Locker:** This system serves as a platform to enable citizens to securely store and share their documents with service providers who can directly access them electronically. So far, over 76.81 lakh Digital Lockers have been opened. About 95.12 lakh documents have been self-uploaded and more than 187 crore documents have been issued. Digital Locker Authority has been constituted and Digital Locker rules have been notified.
- **Open Govt. Data Platform:** Open Government Data (OGD) Platform is a platform for supporting Open Data initiative of Government of India. It intends to increase transparency in the functioning of Government and also open avenues for many more innovative usages of Government Data to give different perspective. Presently, 1,02,038 resources under 4180 catalogs published by 105 Ministries/Departments (81 Central and 24 states).

- **eSign - Online Electronic Signature Service:** eSign is an initiative for easy, efficient, and secure signing of electronic documents by an Aadhaar holder. Four agencies namely eMudhra Ltd., C-DAC, (n)Code Solutions, NSDL e-Governance Infrastructure Ltd have been empanelled to offer e-Sign Services. As on 31st May, 2017, over 1.79 crore eSign have been issued.
- **MyGov:** MyGov is a first-of-its-kind citizen engagement platform for participatory governance in India. MyGov facilitates a dialogue between citizens and Government, bringing citizens closer to the Government and vice versa. Presently, 45.19 lakh users are registered with MyGov, participating in various activities hosted on MyGov platform. MyGov activities are structured under 61 groups consisting of 658 tasks, 727 discussions, 238 Polls/Surveys and 147 talks.
- **e-Hospital - Online Registration System (ORS):** It includes online appointment and registration by new patients, viewing of lab reports, checking the status of blood availability and integration with payment gateway (PayGov). 121 hospitals have been integrated and 65.03 lakh appointments have been availed.
- **Jeevan Pramaan:** It is Aadhaar enabled Digital Life Certificate for Pensioners. The scheme envisages to digitize the whole process of securing the life certificate. More than 83.43 lakh pensioners have been registered for the scheme.
- **Biometric Attendance System:** As of June 2017, 6,092 organizations have been registered and there are 19,44,935 Registered Employees.
- **National Scholarships Portal (NSP):** National Scholarships Portal (NSP) has been developed as a one-stop solution to implement end-to-end disbursement of the scholarship to the beneficiaries. The process includes student registration, application, approval and disbursement. Over 1.21 crore applications have been submitted. There are 20 registered schemes from 8 Ministries/Departments. An amount of Rs. 1156 crore has been disbursed to 39.46 lakh students till 31st March 2017.
