GOVERNMENT OF INDIA
MINISTRY OF WOMEN AND CHILD DEVELOPMENT

LOK SABHA
UNSTARRED QUESTION NO. 2290
TO BE ANSWERED ON 28.07.2017

WEB PORTALS ON MISSING CHILDREN

2290.   SHRI BHARTRUHARI MAHTAB:

Will the Minister of WOMEN AND CHILD DEVELOPMENT be pleased to state:

(a)   whether the web portals 'Track Child' and 'Khoya-Paya' set up by the Government under the Integrated   Child Protection Scheme (ICPS) have achieved the desired results in the country;

(b)   if so, the details thereof indicating the number of website hits on missing children along with the number of children tracked/found from the said portals across the country since inception, State/UT-wise and if not, the reasons therefor;

(c)   whether the Government has received suggestions from various quarters to improve efficiency of the said portals;

(d)   if so, the details thereof along with the action taken/being taken by the Government on such suggestions so far; and

(e)   the other steps taken/being taken by the Government to track missing children across the country along with achievements thereof?

ANSWER

MINISTER OF STATE IN THE MINISTRY OF WOMEN AND CHILD DEVELOPMENT
(SHRIMATI KRISHNA RAJ)

(a):   Yes, Madam, the portals have been found to be useful in achieving the desired results in the country.

(b)   The number of website hits on TrackChild web portal since Jan, 2012 to till 24.7.2017 are 131834014. State/UT-wise details of recovered/found children from   01-01-2012 to 24-07-2017 is annexed. The number of cases reported on KhoyaPaya from June 2015 to 24.7.2017 are as follows:

   i.   Number of registered users: 8054
   ii.   Total App downloaded by Citizen/Parents: 4946
   iii.   Number of missing cases published: 1088
   iv.   Number of sighted cases published: 7631
   v.   Total Missing/Sighted cases closed on the portal: 3917

(c)   & (d):   Yes, Madam. The Track Child portal was studied by the Faculty of Managements Studies (FMS) University of Delhi, and suggestion to make it more user friendly have been incorporated.

(e):   The Ministry of WCD has developed Standard Operating Procedure (SOP) for tracing of missing children for different stake holders. Emergency outreach services for children in crisis, including missing children, through a toll free 24*7 Child Helpline 1098 is also provided. Also, since 2015, Ministry of Women & Child Development in partnership with Ministry of Railways has initiated Child Help Desk (CHILDLINE Porta Cabin) at 33 Major Railway Stations covering 14 States/UTs.

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Annexure referred to in reply to part (a) of Lok Sabha Starred Unstarred Question No.2290 for 28.07.2017 raised by Shri Bhartruhari Mahtab regarding 'Web Portals on missing children'.

State/UT-wise details of recovered/found children from 01-01-2012 to 24-07-2017.

Sl. No.	State/UTs	Recovered (1.1.2012 to 24.7.2017)
1.	ANDAMAN & NICOBAR	69
2.	ANDHRA PRADESH	1212
3.	ARUNACHAL PRADESH	37
4.	ASSAM	863
5.	BIHAR	519
6.	CHANDIGARH	145
7.	CHATTISGARH	5025
8.	DADRA & NAGAR HAVELI	0
9.	DAMAN & DIU	33
10.	DELHI	10437
11.	GOA	320
12.	GUJARAT	19717
13.	HARYANA	13030
14.	HIMACHAL PRADESH	288
15.	JAMMU & KASHMIR	147
16.	JHARKHAND	101
17.	KARNATAKA	10996
18.	KERALA	1746
19.	LAKSHADWEEP	0
20.	MADHYA PRADESH	21732
21.	MAHARASHTRA	17803
22.	MANIPUR	0
23.	MEGHALAYA	487
24.	MIZORAM	12
25.	NAGALAND	23
26.	ODISHA	4201
27.	PONDICHERRY	95
28.	PUNJAB	1828
29.	RAJASTHAN	3458
30.	SIKKIM	109
31.	TAMILNADU	6721
32.	TELANGANA	1254
33.	TRIPURA	7
34.	UTTAR PRADESH	16244
35.	UTTARAKHAND	705
36.	WEST BENGAL	46152
	Total	**185516**