LOK SABHA
UNSTARRED QUESTION NO.1642
TO BE ANSWERED ON 26TH JULY, 2017

POST OFFICES

1642. SHRI GODSE HEMANT TUKARAM:

Will the Minister of COMMUNICATIONS be pleased to state:

(a)   the number of Head Post Offices, Post Offices and Sub-Post Offices in the country, State/UT-wise along with the number of such post offices proposed to be opened in the current financial year, State/UT-wise;

(b)   whether the Government has computerised all the post offices of the country and if so, the details thereof including the number of computerised post offices, State/UT-wise and if not, the number of post offices which are yet to be computerised and the reasons therefor along with the steps taken by the Government in this regard;

(c)   whether the Department of Posts (DoP) has incurred revenue losses in last few years and if so, the details thereof including the income and the expenditure during each of the last three years and the reasons therefor along with the steps taken by the Government to tide over the losses, if any, incurred by the DoP;

(d)   whether the Government proposes to increase the rates of some postal services and products and if so, the details thereof, product and service-wise; and

(e)   whether the Government proposes to set up more e-commerce centres and upgrade the existing ones to cater to the increasing demand of e-commerce parcel centre and if so, the details thereof and the time by which the said centres are likely to be set up??

ANSWER

THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)

(a)   The State/UT-wise number of Head Post Offices, Sub-Post Offices and Branch Post Offices functional in the country are placed at **Annexure-I.** The Department of Posts has planned to open 81 Sub-Post Offices and 100 Branch Post Offices during the current financial year 2017-18 under the Scheme – "Rural Business & Access to Postal Network". The Postal Circle-wise details are placed at **Annexure-II.** In addition, Department has also planned to open 66 Branch Post Offices by creation of new posts in 32 worst affected Left Wing Extremism (LWE) districts in the country under the aforesaid scheme in the current financial year subject to approval of scheme/activity by the Expenditure Finance Committee (EFC) and availability of funds. Postal Circle-wise allocation of these post offices has not been decided so far.

(b)   The State/UT-wise details of Computerised Post Offices are placed at **Annexure-III.** Details of Post Offices not computerised alongwith the reasons for non-computerisation are also given in this **Annexure.**

(c)   Department of Posts takes action, from time to time, to induct technology and upgrade the system to cater to the growing market requirements and to increase revenue earnings. Further, the services and products are also reviewed from time to time to improve the postal services. Details of the deficit registered, including revenue and expenditure, over the last three years are given below**:-**

Particulars	2014-15 (Rs. in crores)	2015-16 (Rs. in crores)	2016-17 (Rs. in crores)
Revenue Receipt	11635.98	12939.79	11509.05
Expenditure	17894.58	18946.97	23455.79
Deficit	6258.60	6007.18	11946.74*

(*As a result of implementation of 7th Central Pay Commission Recommendations)

(d) The increase/revision of rates of postal products and services is an ongoing exercise carried out from time to time. There is no proposal to increase the rates of premium Business Development products at present.

(e) Setting up of additional e-Commerce Booking Centres and infrastructure upgradation is an ongoing process which is done to improve operational efficiency and reduce the losses by providing modern handling equipments to handle e-Commerce business with better efficiency.

Sl. No.	Name of the State/U.T.	Head Post Offices	Sub Post Offices	Branch Post Offices	Total
	List of State/UT- Wise Post Offices Functional in the Country as on 31.03.2017				
1	**Andhra Pradesh**	59	1535	8782	**10376**
2	**Assam**	19	606	3387	**4012**
3	**Bihar**	32	1026	7989	**9047**
4	**Chhattisgarh**	11	339	2815	**3165**
5	**Delhi**	12	395	147	**554**
6	**Gujarat**	34	1297	7597	**8928**
6.1	**Dadar& Nagar Haveli**	0	4	34	**38**
6.2	**Daman & Diu**	0	7	12	**19**
7	**Haryana**	16	488	2184	**2688**
8	**Himachal Pradesh**	18	451	2319	**2788**
9	**Jammu & Kashmir**	9	257	1436	**1702**
10	**Jharkhand**	13	450	2655	**3118**
11	**Karnataka**	58	1659	7949	**9666**
12	**Kerala**	51	1447	3553	**5051**
12.1	**Lakshadweep**	0	9	1	**10**
13	**Madhya Pradesh**	43	978	7258	**8279**
14	**Maharashtra**	59	2053	10490	**12602**
14.1	**Goa**	2	102	153	**257**
15	**North East:**				
15.1	**Arunachal Pradesh**	1	49	252	**302**
15.2	**Meghalaya**	2	66	423	**491**
15.3	**Mizoram**	1	38	350	**389**
15.4	**Manipur**	1	55	645	**701**
15.5	**Nagaland**	1	42	288	**331**
15.6	**Tripura**	3	81	627	**711**
16	**Odisha**	35	1169	6971	**8175**
17	**Punjab**	21	705	3087	**3813**
17.1	**Chandigarh**	1	41	9	**51**
18	**Rajasthan**	48	1287	8976	**10311**
19	**Tamilnadu**	93	2706	9241	**12040**
19.1	**Puducherry**	1	34	64	**99**
20	**Telangana**	36	816	4936	**5788**
21	**Uttarakhand**	13	380	2329	**2722**
22	**Uttar Pradesh**	72	2482	15116	**17670**
23	**West Bengal**	45	1673	7046	**8764**
23.1	**A & N Island**	1	26	73	**100**
23.2	**Sikkim**	1	22	186	**209**
	Total	**812**	**24775**	**129380**	**154967**

S. No.	Name of Circle	Sub-Post Office	Branch Post Office
— Postal Circle -Wise Number of Sub-Post Offices and Branch Post Offices Decided to be Opened in the Current Financial Year 2017-18			
1	Andhra Pradesh	3	5
2	Assam	3	3
3	Bihar	3	4
4	Chhattisgarh	3	4
5	Delhi	3	0
6	Gujarat (including Dadar and Nagar Haveli, Daman & Diu)	4	5
7	Haryana	3	4
8	Himachal Pradesh	2	4
9	Jammu & Kashmir	1	2
10	Jharkhand	4	4
11	Karnataka	3	4
12	Kerala (including Lakshadweep)	2	0
13	Madhya Pradesh	5	6
14	Maharashtra (including Goa)	5	6
15	North East (including Arunachal Pradesh, Meghalaya, Mizoram, Manipur, Nagaland and Tripura)	5	7
16	Odisha	4	6
17	Punjab (including Chandigarh)	4	5
18	Rajasthan	4	6
19	Tamilnadu (including Puducherry)	4	5
20	Telangana	4	5
21	Uttarakhand	6	7
22	Uttar Pradesh	2	3
23	West Bengal (including Sikkim and A & N Islands)	4	5
TOTAL		**81**	**100**

Sl. No.	Name of the State/U.T.	Total Number of Post Offices	Total Number of Post Offices Computerised
	State/UT-wise List of Computerised Post Offices		
1	**Andhra Pradesh**	1595	1595
2	**Assam**	625	625
3	**Bihar**	1055	1055
4	**Chhattisgarh**	349	349
5	**Delhi**	407	407
6	**Gujarat**	1337	1337
6.1	**Daman & Diu**	3	3
6.2	**Dadar& NH**	4	4
7	**Haryana**	504	504
8	**Himachal Pradesh**	469	469
9	**Jammu & Kashmir**	262	262
10	**Jharkhand**	463	463
11	**Karnataka**	1714	1714
12	**Kerala**	1499	1499
12.1	**Lakshadweep**	9	9
13	**Madhya Pradesh**	1021	1021
14	**Maharashtra**	2111	2111
14.1	**Goa**	104	104
15	**North East**		
15.1	**Tripura**	83	83
15.2	**Nagaland**	42	42
15.3	**Meghalaya**	68	68
15.4	**Arunachal Pradesh**	50	49*
15.5	**Manipur**	56	56
15.6	**Mizoram**	39	39
16	**Odisha**	1205	1205
17	**Punjab**	726	726
17.1	**Chandigarh**	42	42
18	**Rajasthan**	1335	1335
19	**Tamilnadu**	2581	2581
19.1	**Puducherry**	29	29
20	**Telangana**	850	850
21	**Uttar Pradesh**	2553	2553
22	Uttarakhand	393	392**
23	**West Bengal**	1717	1717
23.1	**Sikkim**	23	23
23.2	**A & N Island**	27	27
	Total	**25350**	**25348**

* Vijaynagar Sub-Post Office is not computerised due to non-availability of electricity and road transport.

**Garbyand Seasonal Sub-Post Office is not computerised due to non-availability of electricity.

****