

**GOVERNMENT OF INDIA  
MINISTRY OF HEALTH AND FAMILY WELFARE  
DEPARTMENT OF HEALTH AND FAMILY WELFARE**

**LOK SABHA  
STARRED QUESTION NO. 81  
TO BE ANSWERED ON THE 21<sup>ST</sup> JULY, 2017  
COMMUNITY AND PRIMARY HEALTH CENTRES**

**\*81. SHRI MD. BADARUDDOZA KHAN:**

Will the Minister of **HEALTH AND FAMILY WELFARE** be pleased to state:

- (a) the present status of Community and Primary Health Centres in the country including West Bengal;
- (b) whether the Government proposes to make all Community Healthcare Centres (CHCs) and Primary Health Centres (PHCs), ISO-certified and if so, the details thereof;
- (c) the number of CHCs and PHCs in West Bengal which have been made ISO certified, so far; and
- (d) the steps being taken by the Government to improve the quality of services in these healthcare centres in the country?

**ANSWER  
THE MINISTER OF HEALTH AND FAMILY WELFARE  
(SHRI JAGAT PRAKASH NADDA)**

(a) to (d) : A Statement is laid on the Table of the House.

**STATEMENT REFERRED TO IN REPLY TO LOK SABHA**  
**STARRED QUESTION NO. 81\* FOR 21<sup>ST</sup> JULY, 2017**

(a) As per Rural Health Statistics 2016, the State/UT wise details of number of Community Health Centres (CHCs) and Primary Health Centres (PHCs) functioning in the country including in West Bengal, are given at Annexure.

(b) There is no proposal at the level of Ministry of Health & Family Welfare to get PHCs and CHCs ISO certified.

(c) As per report received from the State Govt. of West Bengal, there is no CHC and PHC which has been ISO certified.

(d) Public Health being a State subject, the primary responsibility to improve the quality of services in CHCs and PHCs, lies with the State Governments. However, under NHM, technical and financial assistance is provided to the States/UTs to strengthen their health systems including improving quality of services in CHCs and PHCs. Various steps taken to improve the quality of services in CHCs and PHCs are as under: -

1. National Quality Assurance Programme (NQAP) has been rolled out, under which, quality standards for different health facilities including PHCs and CHCs have been defined and these health facilities are assessed against them and certified.

2. The Central Government has launched 'Kayakalp' award scheme for transforming public hospitals by improving Sanitation, Hygiene, Upkeep, Infection Control Practices and waste management practices. All facilities from PHCs, CHCs, District Hospitals and Central Government Hospitals are assessed against a set of defined criteria. Annual awards are given to encourage high performing facilities.

**Annexure****Details of Community Health Centres (CHCs) and Primary Health Centres (PHCs) functioning the country**

S.No.	State/UT	Community Health Centres (CHCs)	Primary Health Centres (PHCs)
		Number of CHCs functioning	Number of PHCs functioning
1	Andhra Pradesh	193	1075
2	Arunachal Pradesh	63	143
3	Assam	151	1014
4	Bihar	148	1802
5	Chhattisgarh	155	790
6	Goa	4	22
7	Gujarat	322	1314
8	Haryana	110	474
9	Himachal Pradesh	79	518
10	Jammu & Kashmir	84	637
11	Jharkhand	188	327
12	Karnataka	206	2353
13	Kerala	225	824
14	Madhya Pradesh	334	1171
15	Maharashtra	360	1811
16	Manipur	17	85
17	Meghalaya	27	109
18	Mizoram	9	57
19	Nagaland	21	126
20	Odisha	377	1305
21	Punjab	150	427
22	Rajasthan	571	2080
23	Sikkim	2	24
24	Tamil Nadu	385	1368
25	Telangana	114	668
26	Tripura	20	94
27	Uttarakhand	59	257
28	Uttar Pradesh	773	3497
29	West Bengal	349	909
30	A& N Islands	4	22
31	Chandigarh	2	3
32	D & N Haveli	0	11
33	Daman & Diu	2	4
34	Delhi	0	5
35	Lakshadweep	3	4
36	Puducherry	3	24
	<b>All India/Total</b>	<b>5510</b>	<b>25354</b>