

**GOVERNMENT OF INDIA
MINISTRY OF COMMUNICATIONS
DEPARTMENT OF POSTS
LOK SABHA
UNSTARRED QUESTION NO.996
TO BE ANSWERED ON 8TH FEBRUARY, 2017**

MODERNISATION OF POST OFFICES

996. SHRI SIRAJUDDIN AJMAL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the status of modernization, upgradation of the Post Offices particularly in rural areas;
- (b) the total investment made in the project during the last two years and the current year, year-wise and State/UTs-wise;
- (c) the time by which the modernisation/upgradation of all the Post Offices is likely to be completed including in Assam; and
- (d) the new scope of activities assigned to the Post Offices under the modernization process?

ANSWER

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS
(SHRI MANOJ SINHA)**

(a) & (b) Madam, the current status of modernization, upgradation of the Post Offices particularly in rural areas under Information Technology (IT) Modernization project of Department of Posts is at **Annexure A**.

The IT Modernization Project of Department of Posts is pan India programme and implementation of this project is centrally monitored and the expenditure on account of this Project is made centrally. No expenditure is incurred State/UTs-wise. The expenditure incurred for the Project for the last two years and the current year till January-2017 is furnished below:-

Year	Expenditure (In Crores of Rs)
2014-15	88.84
2015-16	307.19
2016-17 (Till January 17)	163.19

The look and feel of the Post offices is also being modernized and upgraded under “Project Arrow” programme. The number of post offices covered under the above project and funds spent thereon Postal Circle wise is at **Annexure B & C**.

An amount of Rs.42 Crore was also spent for procurement of Desktop Computers for supply to post offices in the year 2015-16 and Rs.82.49 Crores has been earmarked for supply of Computers and other hardware to post offices for the year 2016-17. Circle wise details of supply of hardware are at **Annexure D**.

Department of Posts is also implementing a Plan Scheme - “Rural Business and Access to Postal Network” under which basic infrastructure equipments like table, chair, almirah, signage boards and cash chests are provided to rural branch post offices to meet the basic infrastructure requirements. Postal Circle wise details of funds made available are at **Annexure E**.

(c) Implementation of the IT Modernization Project, including Assam, is likely to be completed by December-2017.

(d) As new scope of activities, the Department of Post has set up India Post Payments Bank as a Public Limited Company with 100% Government equity under the Department of Posts. The Payments bank will leverage the physical and IT infrastructure of the Post office and will focus on low-cost, low-risk, technology based solutions to extend access to formal banking especially in rural, un-banked and under-banked areas.

The India Post Payments Bank (IPPB) has launched two branches in Raipur and Ranchi on 30/01/2017 with limited banking services in partnership with Punjab National Bank.

Contd.....2/-

Annexure A

SI No	Name of the segment & its scope	Present position (as on 31-1-17)	Expected time lines for completion
1	Change Management (CM): Preparing the workforce for the complete change in Departments' working after implementation of IT Project.	Training activities are in progress.	Completed
2	Data Centre Facility (DCF): Hosting Primary Data centre and building Disaster Recovery centre for the DoP	Data Centre is operational from 3 rd April 2013 at Navi Mumbai. DRC has been powered on at Mysore on 15 th May, 2015.	Completed
3	Financial Services Integrator (FSI): Implementation of solutions for Core Banking and Core Insurance in all Post Offices. Providing multiple delivery channels- internet banking, mobile banking, ATM and Interactive Voice Response (IVR) and SMS etc.	Core Banking Solution (CBS) in 23147 post offices and Core Insurance Solution (CIS - PLI) in 25406 post offices have been implemented. 970 ATMs have been installed at various locations.	Roll out completed in all technically feasible Post offices having network availability.
4	Net work Integrator (NI): Providing connectivity for each departmental post office location in order to ensure uninterrupted network connectivity through one single WAN	28259 locations have been net worked on a single Wide Area Net work (WAN).	Roll out is being completed in all technically feasible locations
5	Core System Integrator (CSI): Implementation of the solutions for Mail Operation, Retail, logistic Post, Philately, Finance and Accounts & Human Resources and integration with other SIs.	Implementation has started. Pilot roll out has been completed in Mysore Division of Karnataka Circle. Further roll out in Pune in Maharashtra circle has started on 23-1-17.	Scheduled to be completed by December-17
6	Rural Hardware (RH): Providing connectivity, hardware & solar power panels to Branch Post Offices in rural areas. Rural System Integrator (RSI): Implementation of the solution for integrating all the FSI/CSI applications to the Branch Post Offices.	Dispatch of Rural Information & Communication Technology (RICT) Hand Held Devices has started. So far 20003 main computing devices have been dispatched to BOs. 8729 Rural Branch Post Offices have been rolled out.	Roll out is taken up in phased manner. Likely to be completed by December-17
7	Mail Operation Hardware (MOH): Providing hardware to Mail Offices and handheld devices to Postmen.	Procurement of Mail Operations Hardware is in progress. Supply of Desk top computers has been completed. Supply of UPS, weighing scale and Generator sets is in progress and in its final stage. Procurement of Tag Printers, Barcode Scanners and Postmen handheld devices is in progress.	Likely to be completed by March-17

**Number of Post Offices covered under 'Look & Feel' state/UT wise under
Project Arrow:**

Circle	In Rural Areas	In Urban Areas	Total Offices covered
AP	52	97	149
Assam	23	45	68
Bihar	119	58	177
Chhattisgarh	2	50	52
Delhi	0	98	98
Gujarat	34	135	169
HP	13	44	57
Haryana	8	61	69
J&K	01	46	47
Jharkhand	15	52	67
Karnataka	101	72	173
Kerala	53	89	142
MP	15	205	220
Maharashtra	48	200	248
Odisha	57	93	150
Punjab	16	85	101
Rajasthan	75	180	255
Tamilnadu	109	183	292
UP	50	195	245
Uttarakhand	12	49	61
W Bengal	41	126	167
Telangana	24	72	96
Daman & Diu	0	2	2
Pondicherry	3	4	7
Goa	1	9	10
Chandigarh	0	12	12
Mizoram	8	7	15
Nagaland	16	5	21
Meghalaya	12	13	25
Arunachal Pradesh	10	12	22
Tripura	17	19	36
Manipur	8	9	17
Sikkim	1	1	2
Andaman and Nicobar	0	1	1
Lakshadweep	1	0	1
Total	945	2329	3274

State/UT wise details of Funds utilized during 2014-15, 2015-16, 2016-17

Circle	Year		
	2014-15	2015-16	2016-17 (as on 31.01.2017)
AP	135.20	104.40	10.0
Assam	0	139.0	0
Bihar	226.23	318.85	0
Chhattisgarh	21.52	34.01	0
Delhi	20.38	35.08	12.19
Gujarat	235.03	237.50	8.42
HP	41.52	46.40	2.36
Haryana	27.62	41.51	5.80
J&K	11.05	28.63	0
Jharkhand	5.25	39.42	0
Karnataka	337	268.79	36.60
Kerala	38.17	218.93	25.170
MP	197.27	180.30	11.05
Maharashtra	414.95	289	0
Odisha	245.79	173.35	0
Punjab	156.34	93.02	0
Rajasthan	268.22	173.38	24.40
Tamilnadu	322.48	150.24	12.20
UP	334.70	271.97	0.84
Uttarakhand	0	28.66	0
W Bengal	105.31	172.71	19.80
Telangana	86.92	69.60	0
Daman & Diu	0	0	0
Pondicherry	0	0	0
Goa	0	0	0
Chandigarh	39.1	23.25	2.6
Mizoram	0	5.01	0
Nagaland	0	10.34	17.23
Meghalaya	0	28.34	3.76
Arunachal Pradesh	0	37.80	8.38
Tripura	0	45.66	0
Manipur	0	32.55	0
Sikkim	0	0	0
Anadaman and Nicobar	0	0	0
Lakshadweep	0	0	0
Total	3270.05	3297.7	200.8

The break-up showing supply of hardware during 2015-16 is as follows:

Sl No	Name of the Circle	No. of Computers supplied from Non-Plan funds	No. of computers procured by Circles under Project Arrow Plan funds	Total
1	Andhra Pradesh (including Telangana)	525	137	662
2	Assam	168	208	376
3	Bihar	248	129	377
4	Chattisgarh	85	---	85
5	Delhi	218	---	218
6	Gujarat	504	---	504
7	Haryana	163	73	236
8	Himachal Pradesh	143	---	143
9	Jammu & Kashmir	67	---	67
10	Jharkhand	147	---	147
11	Karnataka	560	---	560
12	Kerala	526	---	526
13	Madhya Pradesh	275	---	275
14	Maharashtra	843	137	980
15	North East	93	555	648
16	Odisha	262	----	262
17	Punjab	279	----	279
18	Rajasthan	295	----	295
19	Tamilnadu	893	---	893
20	Uttar Pradesh	598	137	735
21	Uttarakhand	139	---	139
22	West Bengal	205	62	267
	TOTAL	7236	1438	8674

	2016-17	
	Laser Printers (Already supplied)	Pass Book Printers (Under supply)
All Circles including Assam	13500	17000
Assam Circle	222	298

Postal Circle-wise Plan Funds allocated for infrastructure equipments, signages and cash chests to rural Branch Post Offices(BOs) under the Plan Scheme - "Rural Business & Access to Postal Network" during last two financial years and current financial year 2016-17				
Sl. No.	Postal Circles	Funds allocated for basic Infrastructure Equipments, Signages and Cash Chests (amount in Rupees)		
		2014-15	2015-16	2016-17
1	Andhra Pradesh including Telangana	24009500	23074370	7825000
2	Assam	18620000	4240000	2900000
3	Bihar	14031000	19302500	7186000
4	Chhattisgarh	4603000	5255000	1916000
5	Delhi	446500	650000	73000
6	Gujarat including Dadra & Nagar Haveli and Daman & Diu	12513500	12307500	4248000
7	Haryana	3202500	3667000	889000
8	Himachal Pradesh	3852500	3980000	1429000
9	Jammu & Kashmir	2252500	2663000	913000
10	Jharkhand	4255000	4805000	1620000
11	Karnataka	14630000	13441000	4760000
12	Kerala including Lakshadweep	4997500	5351500	1821000
13	Madhya Pradesh	17665000	14005500	5178000
14	Maharashtra	26537500	19374500	7522000
15	North East [States include Arunachal Pradesh, Meghalaya, Mizoram, Manipur, Nagaland and Tripura]	14616500	3360000	7803000
16	Odisha	11317500	12081000	4168000
17	Punjab including Chandigarh	5402000	5316000	1920000
18	Rajasthan	14935000	14678000	4977000
19	Tamil Nadu including Puducherry	13941500	14772500	5112000
20	Uttar Pradesh	17353500	17068000	5610000
21	Uttarakhand	4026500	5265000	1773000
22	West Bengal including Sikkim and Andaman & Nicobar Islands	14058500	21460000	4629500
	Total	247267000	226117370	84272500
