

**GOVERNMENT OF INDIA  
MINISTRY OF COMMUNICATIONS  
DEPARTMENT OF POSTS**

**LOK SABHA  
UNSTARRED QUESTION NO.6389  
TO BE ANSWERED ON 12<sup>TH</sup> APRIL, 2017**

**POST OFFICES**

†6389. SHRI ARVIND SAWANT:  
SHRIMATI REKHA VERMA:  
SHRI KRUPAL BALAJI TUMANE:  
SHRI NARANBHAI KACHHADIYA:  
SHRIMATI BHAVANA PUNDALIKRAO GAWALI PATIL:

Will the Minister of COMMUNICATIONS be pleased to state:

- (a) the number of Head Post Offices, Post Offices and Sub-Post Offices in the country, State/UT-wise along with the number of such post offices proposed to be opened in the current financial year, State/UT-wise;
- (b) whether the Government has computerised all the post offices of the country and if so, the details thereof including the number of computerised post offices, State/UT-wise and if not, the number of post offices which are yet to be computerised and the reasons therefor along with the steps taken by the Government in this regard;
- (c) whether the Department of Posts (DoP) has incurred revenue losses in last few years and if so, the details thereof including the income and the expenditure during each of the last three years and the reasons therefor along with the steps taken by the Government to tide over the losses, if any, incurred by the DoP;
- (d) whether the Government proposes to increase the rates of some postal services and products and if so, the details thereof, product and service-wise; and
- (e) whether the Government proposes to set up more e-commerce centres and upgrade the existing ones to cater to the increasing demand of e-commerce parcel centre and if so, the details thereof and the time by which the said centres are likely to be set up?

**ANSWER**

**THE MINISTER OF STATE (IC) OF THE MINISTRY OF COMMUNICATIONS &  
MINISTER OF STATE IN THE MINISTRY OF RAILWAYS  
(SHRI MANOJ SINHA)**

(a) The State/UT-wise number of Head Post Offices, Sub-Post Offices and Branch Post Offices functional in the country are placed at **Annexure-I**. The Department of Posts has planned to open 166 new Branch Post Offices and 80 Sub Post Offices during the current financial year 2017-18 under the Scheme – “Rural Business & Access to Postal Network”. The Postal Circle-wise/State-wise allocation of physical targets have not been given so far.

**Contd.....2/-**

(b) The State/UT-wise details of Computerised Post Offices are placed at **Annexure-II**. Details of Post Offices not computerised alongwith the reasons for non-computerisation are also given in this **Annexure**.

(c) Department of Posts takes action, from time to time, to induct technology and upgrade the system to cater to the growing market requirements and to increase revenue earnings. Further, the services and products are also reviewed from time to time to improve the postal services. Details of the deficit registered, including revenue and expenditure, over the last three years are given below:-

<b>Particulars</b>	<b>2014-15 (Rs. in crores)</b>	<b>2015-16 (Rs. in crores)</b>	<b>2016-17 (Upto Feb. 2017) (Rs. in crores)</b>
Revenue Receipt	11635.98	12939.79	10292.18
Expenditure	17894.58	18946.97	21431.02
Deficit	6258.60	6007.18	11138.84*

(\*As a result of implementation of 7<sup>th</sup> Central Pay Commission Recommendations)

(d) The increase/revision of rates of postal products is an ongoing exercise carried out from time to time. There is no proposal to increase the rates of premium Business Development products at present.

(e) Setting up of additional e-Commerce Booking Centres and infrastructure upgradation is an ongoing process which is done to improve operational efficiency and reduce the losses by providing modern handling equipments to handle e-Commerce business with better efficiency.

**Contd.....3/-**

## Annexure-I

## List of State/UT- wise Post Offices Functional in the Country

Sl. No.	Name of the State/U.T.	Head Post Offices	Sub Post Offices	Branch Post Offices	Total
1	Andhra Pradesh	59	1547	8769	10375
2	Assam	19	606	3386	4011
3	Bihar	32	1026	8009	9067
4	Chhattisgarh	11	339	2815	3165
5	Delhi	12	395	147	554
6	Gujarat	34	1298	7595	8927
7	Daman & Diu	0	7	13	20
8	Dadar& NH	0	3	38	41
9	Haryana	16	487	2184	2687
10	Himachal Pradesh	18	451	2319	2788
11	Jammu & Kashmir	9	253	1435	1697
12	Jharkhand	13	448	2655	3116
13	Karnataka	58	1658	7950	9666
14	Kerala	51	1447	3554	5052
15	Lakshadweep	0	9	1	10
16	Madhya Pradesh	43	978	7263	8284
17	Maharashtra	59	2053	10491	12603
18	Goa	2	102	153	257
19	Tripura	3	80	627	710
20	Nagaland	1	41	287	329
21	Meghalaya	2	66	422	490
22	Arunachal Pradesh	1	51	284	336
23	Manipur	1	55	645	701
24	Mizoram	1	38	351	390
25	Odisha	35	1169	6971	8175
26	Punjab	21	704	3087	3812
27	Chandigarh	1	41	9	51
28	Rajasthan	48	1287	8977	10312
29	Tamilnadu	93	2489	9208	11790
30	Puducherry	1	29	63	93
31	Telangana	36	825	4974	5835
32	Uttar Pradesh	72	2482	15111	17665
33	Uttarakhand	13	380	2329	2722
34	West Bengal	45	1674	7043	8762
35	Sikkim	1	22	186	209
36	A & N Island	1	26	73	100
	<b>Total</b>	<b>812</b>	<b>24566</b>	<b>129424</b>	<b>154802</b>

## State/UT-wise List of Computerised Post Offices

Sl. No.	Name of the State/U.T.	Total Number of Post Offices	Total Number of Post Offices Computerised
1	Andhra Pradesh	1595	1595
2	Assam	625	625
3	Bihar	1055	1055
4	Chhattisgarh	349	349
5	Delhi	407	407
6	Gujarat	1337	1337
7	Daman & Diu	3	3
8	Dadar& NH	4	4
9	Haryana	504	504
10	Himachal Pradesh	469	469
11	Jammu & Kashmir	262	262
12	Jharkhand	463	463
13	Karnataka	1714	1714
14	Kerala	1499	1499
15	Lakshadweep	9	9
16	Madhya Pradesh	1021	1021
17	Maharashtra	2111	2111
18	Goa	104	104
19	Tripura	83	83
20	Nagaland	42	42
21	Meghalaya	68	68
22	Arunachal Pradesh	50	49*
23	Manipur	56	56
24	Mizoram	39	39
25	Odisha	1205	1205
26	Punjab	726	726
27	Chandigarh	42	42
28	Rajasthan	1335	1335
29	Tamilnadu	2581	2581
30	Puducherry	29	29
31	Telangana	850	850
32	Uttar Pradesh	2553	2553
33	Uttarakhand	393	392**
34	West Bengal	1717	1717
35	Sikkim	23	23
36	A & N Island	27	27
	<b>Total</b>	<b>25350</b>	<b>25348</b>

\*Vijaynagar Sub-Post Office is not computerised due to non-availability of electricity and road transport.

\*\*GarbyandSeasonal Sub-Post Office is not computerised due to non-availability of electricity.

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