

GOVERNMENT OF INDIA
MINISTRY OF FINANCE
DEPARTMENT OF FINANCIAL SERVICES
LOK SABHA

UNSTARRED QUESTION NO.5570

TO BE ANSWERED ON THE 7th April 2017/ Chaitra 17, 1939 (SAKA)

Sale of Stake in SBI

5570. SHRI SHARAD TRIPATHI:

DR. RATNA DE (NAG):

SHRI HARI OM PANDAY:

Will the Minister of FINANCE be pleased to state:

- (a) whether the Government has any proposal to sale some percentage of stake in State Bank of India to improve the unprofessional and rude behavior of its employees with customers;
- (b) if so, the details thereof: and
- (c) the steps taken/being taken by the Government in this regard?

ANSWER

The Minister of State in the Ministry of Finance
(SHRI SANTOSH KUMAR GANGWAR)

(a) to (c): There is no such proposal under the consideration of Government to sale any stake in State Bank of India (SBI). SBI has informed that in case there are any complaints pertaining to unprofessional and rude behavior, these can be taken up through the various redressal mechanisms i.e. customer call centres, lodging of online complaint etc.
